

Financial help for parents



Starting school Information for parents September 2009

Children, Schools and Families
01438 737500
www.hertsdirect.org



This leaflet is about starting school. If you would like more information or require help translating the leaflet please contact Hertfordshire County Council customer service centre on 01438 737370.

Bengali

এই তথ্যপুস্তিকাটি স্কুলের প্রারম্ভ সম্বন্ধে। আপনি যদি এই সম্বন্ধে আরও তথ্য চান অথবা যদি তথ্যপুস্তিকাটি অনুবাদের জন্য কোন সাহায্যের প্রয়োজন হয় তাহলে অনুগ্রহ করে হার্টফোর্ডশায়ার কাউন্টি কাউন্সিল মক্কেল পরিষেবা কেন্দ্রের সঙ্গে এই নম্বরে 01438 737370 ফোন করে যোগাযোগ করুন।

Cantonese

本宣傳頁的內容有關上學問題。如果您想瞭解更多資訊或需要翻譯本宣傳頁，請撥打電話 01438 737370 與赫特福德郡委員會客戶服務中心聯繫。

Italian

Questo foglietto riguarda l'inizio della scuola. Per ottenere ulteriori informazioni o assistenza con la traduzione del foglietto, si prega di contattare il Centro Assistenza Clienti del Consiglio della Contea di Hertfordshire al numero 01438 737370.

Portuguese

Este panfleto é sobre o início do ano escolar. Se deseja receber mais informações ou precisa de ajuda para tradução do panfleto contacte o centro de serviço a cliente da Câmara de Hertfordshire pelo 01438 737370.

Panjabi

ਇਹ ਲੀਫਲੈਟ ਸਕੂਲ ਸ਼ੁਰੂ ਕਰਨ ਬਾਰੇ ਹੈ। ਜੇ ਤੁਸੀਂ ਹੋਰ ਜਾਣਕਾਰੀ ਚਾਹੁੰਦੇ ਹੋ ਜਾਂ ਇਸ ਲੀਫਲੈਟ ਦੇ ਅਨੁਵਾਦ ਵਿਚ ਮਦਦ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 01438 737370 'ਤੇ ਹਰਟਫੋਰਡਸ਼ਾਇਰ ਕਾਉਂਟੀ ਕੌਂਸਲ ਗਾਹਕ ਸੇਵਾ ਕੇਂਦਰ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

Turkish

Bu broşür okula başlamakla ilgilidir. Daha fazla bilgiye ya da broşürün tercümesi için yardıma gereksininiz varsa, lütfen Hertfordshire Bölge Kurulu müşteri hizmetleri ile 01438 737370 no.lu telefondan temasa geçin.

Urdu

یہ کتابچہ اسکول شروع کرنے کے بارے میں ہے۔ اگر آپ کو مزید معلومات چاہئے یا اس کتابچے کے ترجمہ میں مدد کی ضرورت ہو تو برائے مہربانی ہرٹفورڈ شائر کاؤنٹی کونسل کے مرکز خدمت برائے گاہک سے 01438 737370 پر رابطہ کریں۔

Polish

Niniejsza ulotka dotyczy rozpoczęcia szkoły. Aby uzyskać dodatkowe informacje lub pomoc w tłumaczeniu niniejszej ulotki należy skontaktować się z obsługą klienta Rady Hrabstwa Hertfordshire, dzwoniąc pod numer 01438 737370.

Introduction

This leaflet tells you about the help that you may be able to claim when your child starts school.

If your child is in full-time education, and your family has a low income, the county council's Children, Schools and Families service may be able to give you some financial help.

To be eligible for the financial assistance that is available, you need to be receiving one of the following benefits:

- Income Support*
- Income-based Jobseeker's Allowance*
- Income-related Employment and Support Allowance*
- Child Tax Credit with a taxable income of no more than £16,040 (April 09/10 figures) and not in receipt of Working Tax Credit*
- Child Tax Credit payable at a rate higher than the family element ie: £547.50 – this is £1,095.00 if you also have a child under one year old
- Working Tax Credit
- Housing Benefit
- Council Tax Benefit (not including second adult rebate)
- Pension Credit (guarantee credit element)*.

* Some help is only available if you receive these benefits.

If you want to apply for one or more of the schemes of financial assistance go online at www.hertsdirect.org (use 'online services' link) to find out more and make your application. You may also phone **01438 737370** where an adviser can complete the online form for you. You will need to send us a copy of proof from the relevant office that you are receiving one of the welfare benefits needed eg HM Revenue and Customs, Department for Work and Pensions, Jobcentre Plus, district/borough council or proof of your asylum status. You must let us know as soon as you stop receiving the benefits needed for that grant. If you don't, we may go to court to get the money back.

Free school meals

You can get free school meals for any child between the ages of 3 and 20 if you receive:

- Income support or
- Income-based jobseeker's allowance or
- Income-related employment and support allowance or
- Pension credit (guarantee credit) or
- Child Tax Credit with a taxable income of no more than £16,040 and not in receipt of Working Tax Credit.

You can also get free school meals if you are:

- Aged 16 or over and receiving any of the above benefits in your own right or
- An asylum seeker in receipt of support provided under Part V1 of the Immigration and Asylum Act 1999.

Claiming free school meals has never been faster, easier or more convenient, simply visit www.hertsdirect.org to apply online or phone the customer service centre on: **01438 737370** or **01923 471370**.

For more information visit: www.hertsdirect.org/scholearn/canhelp

Help with music fees

We may be able to help with music fees if your child receives instrumental/vocal tuition, either at a county school or one of the county council's music centres. We will pay the fee for up to half an hours shared/group lesson if you are eligible for free school meals. If you are receiving any other non-asterisked benefit listed on page 1, we will pay half of the fee. If you are in receipt of any of these benefits we may also be able to help with the following costs:

- SaverCard
- TrainCard
- Assisted transport (limited availability)
- Cycle training fees

Contacts:

Children, Schools and Families (CSF)

Financial Help

PO Box 153

Stevenage

Herts

SG1 2GH

Telephone: **01438 737500**

Callers from 01923 or 0208 dialling codes may wish to telephone **01923 471500** in order to be charged at local rates.

Related leaflets

- CSF 0082 Special educational needs
- CSF 0079 Children's behaviour at school
- CSF 0078 Attending school regularly
- CSF 0081 Listening to your comments, compliments and complaints

Hertfordshire County Council - making Hertfordshire an even better place to live by providing:

Care for older people

Support for schools, pre-school children, pupils and parents

Support for carers

Fire and rescue

Fostering and adoption

Support for people with disabilities

Libraries

Admission to schools

Road maintenance and safety

Services to safeguard and promote the welfare of children and adults

Trading standards and consumer protection

Household waste recycling centres

These are only some of our services.

Find out more at www.hertsdirect.org

Every Hertfordshire library has internet access for the public

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Hertfordshire County Council
Children, Schools and Families
County Hall, Pegs Lane, Hertford, SG13 8DF