



## Butterwick Day Services Newsletter November 2006

Welcome to the Butterwick newsletter. The newsletter is one of the ways we are going to be keeping you up to date with everything going on at our service.

### Welcome!

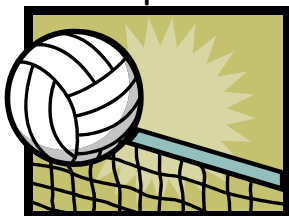
Butterwick is pleased to welcome our new Unit Manager, **Paul Connor**. Paul took up his post on 16<sup>th</sup> October 2006 and has been getting actively involved in the service. He is getting to know everybody, sharing his ideas and settling in well!



### Opportunities

Visits are being arranged for people to have a look around Hornbeams Day Services in Welwyn Garden City and Balmoral in Watford. These services have up and running community based facilities, including the YMCA in Welwyn and Derby Road in Watford.

These bases provide a community centred location for staff and service users to start and end their days. A lot of community access opportunities are available, including shopping, leisure centres, gyms, swimming and learning skills such as catering in cafés open to the public.



The response to these new facilities has been extremely positive and service users are feeding back that they are enjoying their new programs.

If you would like to be involved in any of these visits, please get in touch with the management team at Butterwick so this can be arranged.

### Developments

Bridie Anderson, our seconded project worker, has been collating statistics surrounding service user needs, numbers and locality.

This is part of the planning process, designed to ensure that a complete picture of the service user's needs is identified.



She has also been investigating various buildings within the district that could be used as future bases.

Staff training has been booked for **7<sup>th</sup> December 2006**, the **service will be closed on this day**. This training will give staff the tools needed to complete individual Person Centred interviews with all service users.

## Carers Visits



In order to get to know people and introduce herself, Bridie will be arranging visits to all primary carers, prioritising those who care for relatives.

The purpose of these visits will be to discuss the Re provision and answer any questions or concerns you may have surrounding the process.

This will aid the communication process and enable us to gather vital feedback and ideas in an informal way.

Bridie will be contacting people soon to see if they are interested in discussing this in person.

**Our next newsletter will be published in January 2007.**

**If you have any questions, comments or queries then please do not hesitate to contact us!**

For more information please contact:

Bridie Anderson /Paul Connor  
Project Worker /Manager  
Butterwick Day Services  
1 Hixberry Lane  
St. Albans  
Herts  
AL4 0TZ

Louise Sampong  
Project Manager  
Day Opportunities  
Hertfordshire County Council  
Mount Pleasant  
Mount Pleasant Lane  
Hatfield, AL9 5PU

Tel: 01727 861393

Tel: 01707 280730