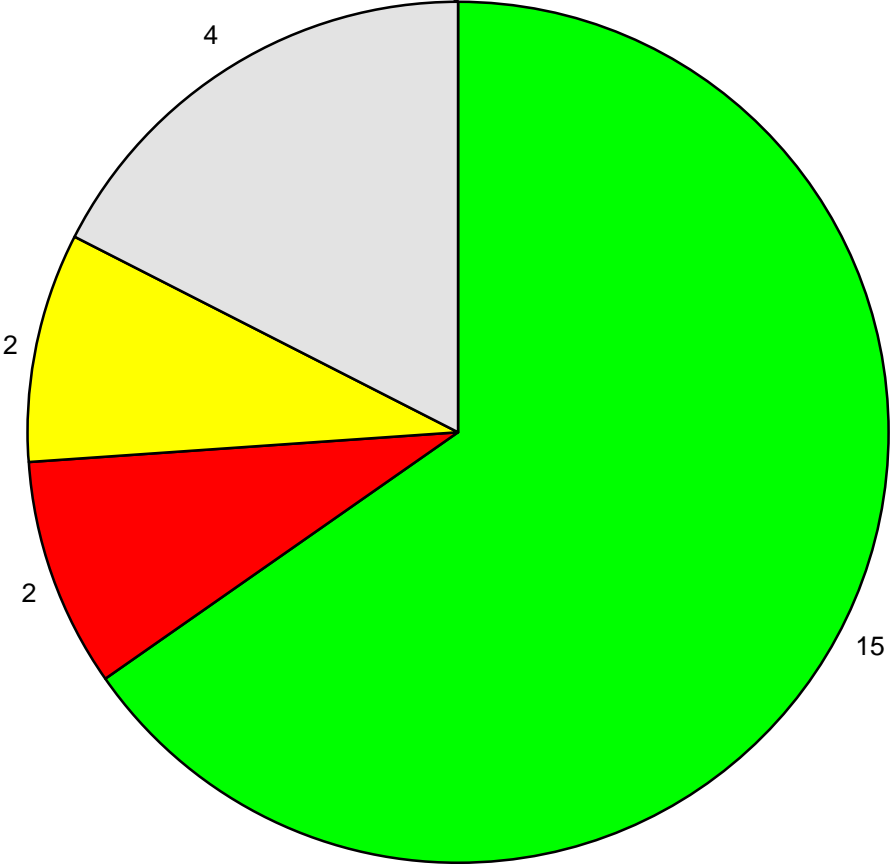


**Performance of promises 2002-03 compared to target
- showing numbers of promises**



Performance of promises 2002-03 compared to target

To make Hertfordshire a better place to live and work we will:

	1. work with the community to protect and enhance our environment	
	2. fight the loss of green fields and avoid, wherever possible, development on green areas in our towns by encouraging buildings of high quality on previously developed land	
	3. support the building of affordable quality housing to meet the needs of local people	
	4. double the amount of household waste that is recycled by 2005 without the use of incineration in Hertfordshire	
	5. improve the condition of our roads	
	6. cut the number of people killed or seriously injured on our roads	
	7. save lives and prevent injuries through raising awareness of fire safety	
	8. reduce youth crime by working with the Police and other agencies	
	9. work with business to increase prosperity, protect jobs and improve standards of living for local people	

To offer children a better future we will:

	10. ensure children at risk of harm are identified early and given support so they make maximum progress	
	11. improve educational outcomes, as measured by Key Stage results	
	12. assist schools with the lowest current levels of performance to make accelerated progress	
	13. help people to continue learning throughout their lives	
	14. ensure that all children benefit from the diversity of schools within Hertfordshire	
	15. enable parents and carers to understand and support their children's learning	
	16. enhance provision for gifted and talented pupils both in school and through experiences which complement their work at school	

To help people to help themselves we will:

	17. work with the NHS, voluntary organisations and other councils to improve health and care services	
	18. fight for the interests of elderly and disabled people and their carers. We will help them to maintain their independence and get easy access to our services	
	19. improve employment prospects for disadvantaged people	
	20. promote equality and improve access to our services, employment and buildings	
	21. make it easier for people to get the advice and information they need from us	
	22. give local communities a better voice to tackle local problems	

To give the public value for money by getting more cost efficient every year

	23. To give the public value for money by getting more cost efficient every year	
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Performance of promises 2002-03 compared to target and compared to 2001-02

Results 02-03 compared to target 02-03	To make Hertfordshire a better place to live and work we will:	Results 02-03 compared to results 01-02
	1. work with the community to protect and enhance our environment	
	2. fight the loss of green fields and avoid, wherever possible, development on green areas in our towns by encouraging buildings of high quality on previously developed land	
	3. support the building of affordable quality housing to meet the needs of local people	
	4. double the amount of household waste that is recycled by 2005 without the use of incineration in Hertfordshire	
	5. improve the condition of our roads	
	6. cut the number of people killed or seriously injured on our roads	
	7. save lives and prevent injuries through raising awareness of fire safety	
	8. reduce youth crime by working with the Police and other agencies	
	9. work with business to increase prosperity, protect jobs and improve standards of living for local people	

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To give the public value for money by getting more cost efficient every year		
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2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is	
	1. work with the community to protect and enhance our environment							
Local L206	Conservation of biological assets - percentage of Wildlife Sites receiving appropriate and positive conservation advice	Not available	New PI for 2002-03	20%	25% of wildlife sites to have received positive conservation advice by 2004. (Programme started in 1998)	20.61%	3.1%	High
Local L207	Percentage of Hertfordshire covered by a detailed Landscape Characterisation Assessment	Not available	New PI for 2002-03	55%	(100% of the County by 31st March 2005)	67.0%	21.8%	High
Local L205	Percentage of standard information on all local Biodiversity Action Plan (BAP) habitats and priority species held on computer	Not available	New PI for 2002-03	100%	100% habitats, 100% priority species	97.0%	100% habitats, 94% priority species -3.0%	high

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is		
	2. fight the loss of green fields and avoid, wherever possible, development on green areas in our towns by encouraging buildings of high quality on previously developed land								
Local L002	Proportion of new homes built on previously developed land since 1991	67%	58% for 2001/02 was not final result - was an interim estimate. Likely to be approx 67%	60%	Maintaining development above target set in Regional Planning Guidance ie 60% (Government PSA 28 60% by 2008)	68.8%	14.7%	High	
Local L003	Area of greenfield land lost to development	0.0	72 hectares in total, but almost all of this accords with local plan	0.0	None (0 hectares) other than losses resulting from development proposals that accord with district local plan	0.00	49 hectares in total, not seen as a significant figure	0.0%	Low
	3. support the building of affordable quality housing to meet the needs of local people								
Local L075	Number of affordable homes built.	17.0%		17%	Increase on County Performance over period 1991-2000 which was 17%	18.0%	5.9%	High	

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is	
	4. double the amount of household waste that is recycled by 2005 without the use of incineration in Hertfordshire							
BVPI 082a	Percentage of the total tonnage of household waste arisings which have been recycled.(definition from 2001-02)	10.42%	12%	12% in 2002-03 relating to 25% for recycling and composting by 2005 with at least 40% being achieved at the HWSs (Government PSA 22, 17% by 2004)	13.01%	8.4%	82a and 82b combined add up to 18.52% which exceeds the combined target of 17.5%	High
BVPI 082b	Percentage of the total tonnage of household waste arisings which have been composted.	4.59%	5.50%	5.5% in 2002-03 relating to 25% for recycling and composting by 2005 with at least 40% being achieved at the HWSs (Government PSA 22, 17% by 2004)	5.51%	0.2%	As above	High
Local L212	We will recycle at least 33% of the waste collected at household waste sites by 2005-06	28.4%	31.50%	At least 31.5% being achieved at Household Waste sites	34.0%	7.9%		High

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results		2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is
	5. improve the condition of our roads									
BVPI 096	Condition of principal roads	5.97%		6.40%	6.4% of network showing less than 0 years residual life	5.0%		21.9%	Based on deflectograph survey	Low
BVPI 097a	Condition of non-principal roads a) non-principal classified roads	11.21%		11.20%		Not applicable		Not applicable	Change to rules and parameters led to result of 58%	Low
BVPI 097b	Condition of non-principal roads b) unclassified road network	11.57%		11.60%		Not applicable		Not applicable	Change to rules and parameters led to result of 67%	Low
BVPI 100	Number of days of temporary traffic controls or road closure on traffic sensitive streets or the road was closed, due to local authority roadworks or utility street works per km of traffic sensitive streets.	1.68	days/km	0.99	Less than 1 day/km. (Government PSA 23 reduce by 2010)	2.27		-129.3%	In Jan 03 the length of traffic sensitive roads was calculated as 528kms compared to the mid 1990's figure used previously of 786kms. Additional works are being done on the highway which would account for a lot of the variance.	Low
P8.1	Measure the improvement of the maintenance of our busiest roads	12.57%		12.2%		9.60%		21.3%	Reason for difference is combination of more projects completed than estimated for the target, and result of retests on the nominated lengths for the network	Low

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is	
	6. cut the number of people killed or seriously injured on our roads							
BVPI 099a	Road safety (Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type a) pedestrians	14.37	KSI for 2000	15.34	KSI and slight injuries, by road user types for the calendar year 2002 (Government PSA 26 reduce adults KSI by 40% and Children by 59% by 2010 cf average 1994-8)	11.79	23.1%	Low
BVPI 099asi	Road safety (Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type a) pedestrians	35.69	Slight injuries for 2000	36.86	as above	33.7	8.6%	Low
BVPI 099b	Road safety (Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type b) pedal cyclists	5.80	KSI for 2000	7.15	as above	4.7	34.3%	Low

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is
BVPI 099bsi	Road safety (Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type b) pedal cyclists	27.69	Slight injuries for 2000 32.42	as above 22.0	32.1%		Low
BVPI 099c	Road safety (Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type c) two-wheeled motor vehicle users	15.61	KSI for 2000 12.75	as above 14.4	-12.9%	Increase in motor cycle casualties reflects national trend. There was a 20% increase in motorcycle casualties nationally between 94/98 and 2001, with the 2001 figure being 2% higher than 2000. Herts figures - KSI down from 2001.	Low
BVPI 099csi	Road safety (Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type c) two-wheeled motor vehicle users	36.64	Slight injuries for 2000 29.68	as above 40.4	-36.1%	Increase in motor cycle casualties reflects national trend (see above). Increase on 2001. Hertfordshire roads are promoted on the motorcycle website as being good to 'get your knee down' on, e.g to drive at speed, especially round corners.	Low
BVPI 099d	Road safety (Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type d) car users	46.44	KSI for 2000 56.4	as above 43.5	22.9%		Low

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is
BVPI 099dsi	Road safety (Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type d) car users	460.02	Slight injuries for 2000 392.08	as above 434.6	-10.8%	The increase in slight category may reflect Increase in traffic levels across the county. May also reflect low seat belt wearing rates (HCC/Police campaign data). Increases in adult and 12-15yr passenger casualties.	Low
BVPI 099e	(Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type e) other vehicle users	4.57	4.75	as above 4.25	10.5%		Low
BVPI 099esi	(Number of road accident casualties per 100,000 population broken down by: nature of casualties and road user type e) other vehicle users	38.26	30.91	as above 31.5	-1.9%	Increases in slight casualties in other categories decreases the overall reduction rate, but nevertheless there has been a substantial reduction in accident numbers.	Low
Local L004	The number of KSI injuries resulting from road traffic accidents	894.00	867	Straight line continuum to the target for 2005 (867 KSI) including 85 child KSIs (methodology identified in LTP guidelines) 814	6.1%		Low

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results		2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is
Local L005a	Proportion of vehicles travelling faster than the speed limit in urban areas a) 30mph limit	34%	1999 - Weekday speeds: 43% broke 30mph limit; 2001 - Weekday speeds: 34% broke 30mph speed limit	43%	A reduction in the number of vehicles breaking 30 mile an hour speed limits, in urban areas when compared to 1999.	43%		0.0%	Calculated on calendar year 2002	Low
Local L005b	Proportion of vehicles travelling faster than the speed limit in urban areas b) 40mph limit.	33%	1999 - Weekday speeds: 40% broke 40mph limit. 2001 - Weekday speeds: 33% broke 40mph limit.	39%	A reduction in the number of vehicles breaking 40 mile an hour speed limits, in urban areas when compared to 1999.	30%		23.1%	Calculated on calendar year 2002	Low
Local L213a	Number of slight injuries per 100 million vehicle km a) for all roads	Not available	New PI for 2002-03	48.4		51.00		-5.4%	Targets are predicted on anticipated growth in km driven in the county. Target assumed higher traffic growth than actually occurred.	Low
Local L213b	Number of slight injuries per 100 million vehicle km b) excluding unclassified	Not available	New PI for 2002-03	38.18		40.73		-6.7%	See above for explanation.	Low

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is	
Local L214	Percentage of schools contacted per year to encourage inclusion of road safety education in the curriculum	Not available	New PI for 2002-03	100%	100.0%	0.0%	High	
	7. save lives and prevent injuries through raising awareness of fire safety							
BVPI 142(ii)	Number of calls to fire attended: (ii) primary fires per 10,000 population;	27.40	27.7	(Government PSA 29 reduce by 20% by March 2004 cf March 1999)	26.2	5.4%	Fire safety initiatives taking effect	Low
BVPI 142(iii)	Number of calls to fire attended (iii) accidental fires in dwellings per 10,000 dwellings.	15.19	13.38		13.9	-3.9%		Low
BVPI 143(i)	Number of deaths arising from accidental fires in dwellings per 100,000 population.	0.38	0.3	(Government PSA 29 reduce by 20% by March 2004 cf March 1999)	0.10	66.7%	relates to 1 death. Percentages can be misleading due to low numbers	Low
BVPI 143(ii)	Number of injuries arising from accidental fires in dwellings per 100,000 population.	7.52	7.23	(Government PSA 29 reduce by 20% by March 2004 cf March 1999)	6.6	8.7%	fire safety initiatives taking effect	Low
Local L032	Increase fire safety awareness by utilising our "Quick Strike" initiative at every domestic fire incident.	100%	100%		100.0%	0.0%	High	

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results		2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is
Local L033	Increase in smoke detector ownership by instigating our "Safe Havens" initiative so that every school child has a smoke detector in their home by 2004.	53.00	(out of 141)	282		196		-30.4%	Although to date we are behind our target, in 2002-03 we exceeded our quota of schools and aim to visit all 564 schools by March 2005	High
	8. reduce youth crime by working with the Police and other agencies									
Local L250	Increase the percentage of Young Offenders in the community accessing full-time education	75%		80%		82.8%		3.5%		High
Local L254	Reduce the number of young people coming to the notice of the police	3,011		2,930		2785		4.9%		Low

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results		2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is
	9. work with business to increase prosperity, protect jobs and improve standards of living for local people									
BVPI 102	Local bus services (passenger journeys per year).	33	million	33.0	Government target is 36.8 million but realistic target for Herts is 33.0 million (Government PSA 24 increase by 10% by 2010)	32		-3.0%	Our experiences are in line with the national trend. 2002/3 - 2005/6 aims to reverse decline and recover to 2000/1 levels (33.9M) by 2005/6	High
Local BVPI 105	Damage to roads and pavements	97.91%		100%	DTLR deleted this as a national PI for 2002-03, now local target set	87%		-13.0%	Possible delays due to contract changeover	High
Local L208	Number of Green Travel Plans (GTP)	Not available	New PI for 2002-03	20		28		40.0%	Employment of a full time School Travel Plan Officer	High
Local L215	Percentage of consumer complaints and enquiries dealt with within 5 working days	Not available	New PI for 2002-03	90%		95.0%		5.6%		High
Local L055	The average number of consumer protection visits per high and medium risk premises (This is a measure of how often we visit these premises)	0.24		0.25		0.28		12.0%	higher figure due to specific work carried out to improve database	High

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results		2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is
Local 260.00	The number of food samples per 1,000 population	1.32		1.3		1.32		1.5%		High
Local L216a	Meet Department of Environment, Food and Rural Affairs targets for visits to high risk food premises	Not available	New PI for 2002-03	100%	for high risk	100.0%		0.0%		High
Local L216b	Meet Department of Environment, Food and Rural Affairs targets for visits to medium risk food premises	Not available	New PI for 2002-03	50%	for medium risk	50.0%		0.0%		High

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is	
	10. ensure children at risk of harm are identified early and given support so they make maximum progress							
BVPI 049	Stability of placements of children looked after by the authority by reference to the percentage of children looked after on the 31st of March in any year with three or more placements during the year.	5.1%	8.0%	4.9%	38.8%	D of H judge good performance for Hertfordshire as being between 5-10%. Significant variation above or below this could give rise to concern.	Low (Banded between 5-10%)	
BVPI 050	Educational qualifications of children looked after (interface indicator with Education Services) by reference to the percentage of young people leaving care aged 16 or over with at least one GCSE at grades A* - G, or GNVQ.	46.67%	55%	51.3%	-6.8%	This is a small cohort where our steady improvement over time is encouraging. That said, we do still have work to do to reach the challenging targets we have set.	High	
BVPI 161	Employment, education and training for care leavers.	62.9%	75%	62.1%	-17.2%	(Government PSA 8 75% of that achieved by all young people in Hertfordshire by 2004) This is a recently contracted service which has faced recruitment problems. However these have now been addressed and we are better placed to reach our targets in future years.	High	
BVPI 162	Reviews of child protection cases. (The percentage of cases which should have been reviewed during the year that were reviewed).	94.2%	98%	96%	-2.0%		High	

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is	
BVPI 163	Adoptions of children looked after - Number of LAC adopted during the year as a % of the number of children looked after at 31/3 who have been looked after for 6 months or more at that date"	4.99%	7.40%	Target revised and set out of sequence with the BVPP plan. This is the target used in the Spring 02 Social Services Inspectorate report. (note Government PSA 11, maximising the contribution of adoption to providing permanent families for children)	5.3%	-28.4%	We have a good record on adoption planning and early assessment. However, delays in the court process (now being addressed by a joint working group) have slowed progress. Adopter recruitment also fell short of target. However, there is a stronger list of adopters at the start of the new financial year.	High
Local L251	The percentage of children in public care who have missed (for any reason) 25 days or more of schooling	3.3%	7.5%		10.3%	-37.3%	2001 data was 'unsafe' - returns from schools disregarded authorised absence. We have now reviewed our targets in the light of more secure baseline data.	Low

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is
Local L252	The proportion of looked after children who had been looked after continuously for at least 12 months and were of school age, who were permanently excluded from school at any time during the previous school year	0.6%	0.5%	0.6%	-14.0%	Fluctuations in results are possible due to small cohort size (02/03 = 3/526; 01/02 = 3/492)	Low
Local L253	The proportion of looked after children achieving 5 or more GCSE grades A-C, expressed as a percentage of all children in the local authority achieving these standards	20.9%	29.6%	6.5%	-78.0%	Fluctuating numbers and ability range within the cohort. 35% of the 2002 cohort did not take GCSE exams due to inability or lack of access. No account is made of social and mental health factors which diminish the overall outcome.	High
Local L255	Increase percentage of children in public care who have had an annual health assessment	73.8%	90.0%	70.9%	-21.2%	Staff shortages in quadrants, and among health professionals, have affected performance. However, SSI still rates our performance as good, and we have taken steps to improve further, such as appointing an additional Looked After Children nurse, and making greater use of school nurses.	High
Local L256	The percentage of the children who have been on the Child Protection Register for 2 or more years	5.9%	6.7%	6.4%	4.5%		Low

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is		
	11. improve educational outcomes, as measured by Key Stage results								
BVPI 038	Percentage of 15 year old pupils in schools maintained by the Local Education Authority achieving 5 or more GCSEs at grades A* – C or equivalent.	56.3%	62%	(Government PSA 3 target of 38% by 2004)	58.28%	-6.0%	We have steadily improving performance across the bulk of our core educational indicators, reflecting the strength of our national position. However, we recognise that the targets we have set ourselves have not always been realistic, and some of these are now being reviewed in consultation with DfES.	High	
BVPI 039	Percentage of 15 year old pupils in schools maintained by the local education authority achieving 5 GCSEs or equivalent at grades A* to G including English and Maths (2002 definition)	Not available	See QBVPI 039	95.5%	(Government PSA 4 target of 92% of 16 year olds by 2004)	93.59%	-2.0%		High
BVPI 040	Percentage of pupils in schools maintained by the Local Education Authority achieving Level 4 or above in the Key Stage 2 Mathematics test.	75.7%	81.00%	(Government PSA 1 target of 75% by 2002)	77.48%	-4.3%		High	
BVPI 041	Percentage of pupils in schools maintained by the Local Education Authority achieving Level 4 or above in the Key Stage 2 English test.	79.8%	87.50%	(Government PSA 1 target of 80% by 2002)	80.14%	-8.4%	as above (comments for BVPI 038)	High	

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is
BVPI 181a	Percentage of 14-year-old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in: a) English	69.0%	76%	71.43%	-6.0%	as above (comments for BVPI 038)	High
BVPI 181b	Percentage of 14-year-old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in: b) Maths	74.0%	79%	73.35%	-7.2%	as above (comments for BVPI 038)	High
BVPI 181c	Percentage of 14-year-old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in: c) Science	73.0%	77%	73.84%	-4.1%		High
Local 224.00a	Percentage of Minority Ethnic pupils achieving KS2 Level 4 and above in English: Bangladeshi.	67.0%	70%	67.80%	-3.1%		High
Local 224.00b	Percentage of Minority Ethnic pupils achieving KS2 Level 4 and above in Maths: Bangladeshi.	63.6%	69%	67.10%	-2.8%		High

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is
Local 225.00a	Percentage of Minority Ethnic pupils achieving KS2 Level 4 and above in English: African-Caribbean.	79.8%	83%	73.50%	-11.4%	Very small cohort numbers, though, we have recognised this group as an important challenge, and are taking steps to address it.	High
Local 225.00b	Percentage of Minority Ethnic pupils achieving KS2 Level 4 and above in Maths: African-Caribbean.	70.7%	72%	61.8%	-14.2%	see above	High
Local 226.00a	Percentage of Minority Ethnic pupils achieving KS2 Level 4 and above in English: Pakistani.	59%	70%	63.6%	-9.1%	Note improving performance (albeit that challenging targets were not met)	High
Local 226.00b	Percentage of Minority Ethnic pupils achieving KS2 Level 4 and above in Maths: Pakistani.	52.1%	64%	56.2%	-12.2%	Note improving performance (albeit that challenging targets were not met)	High
Local BVPI 037	Average GCSE/GNVQ points score of 15 year old pupils in schools maintained by the Local Education Authority.	42.1	43	43.9	2.1%	The 2002/03 target was changed through the CSF PLAN update process. (it was 43.5 and is now 43)	High
Local L257	Improve the percentage of Key Stage 1 pupils achieving Level 2 or above in: Reading - Test	86%	88%	87.02%	-1.1%		High

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is
Local L258	Improve the percentage of Key Stage 1 pupils achieving Level 2 or above in: Maths - Test	92%	92%	92.06%	0.1%		High
Local L259a	Increase the percentage of Key Stage 2 pupils achieving Level 4 or above in: Science Test (Girls)	91%	92%	89.59%	-2.6%		High
Local L259b	Increase the percentage of Key Stage 2 pupils achieving Level 4 or above in: Science Test (Boys)	90.0%	91%	88.65%	-2.6%		High
Local L260	Increase the average points per entry for AS/A2 Level and Advanced GNVQ and Vocational Certificate of Education	5.63	5.70	5.87	3.0%		High
Local L261	Minority ethnic groups at: Key Stage 4 - Percentage achieving 5 GCSE grades at A*-C: African-Caribbean	30%	46%	43.0%	-6.5%	see Local 225 above	High
Local L262	Minority ethnic groups at: Key Stage 4 - Percentage achieving 5 GCSE grades at A*-C: Bangladeshi	55%	46%	46.0%	0.0%		High

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2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is
Local L263	Minority ethnic groups at: Key Stage 4 - Percentage achieving 5 GCSE grades at A*-C: Pakistani	45%	49%	47.0%	-4.1%		High
	12. assist schools with the lowest current levels of performance to make accelerated progress						
BVPI 048	Percentage of schools maintained by the Local Education Authority subject to special measures.	1.26%	1.00%	1.08%	-8.0%	This is a very small cohort (six out of 553 schools), where small statistical variations are inevitable	Low
Local L070	Percentage of schools maintained by the Local Education Authority subject to serious weaknesses.	3.45%	2.5%	2.35%	6.0%		Low
Local L266	Reduce the percentage of schools attaining 40% or less of pupils with 5 or more grades A*-C at GCSE	26%	20%	24.0%	-20.0%	We have improving performance in this and other indicators under this promise, though high levels of teacher vacancies in particular have prevented us from meeting our ambitious target.	Low

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is	
	13. help people to continue learning throughout their lives									
Local L209	Number of drivers attending courses	Not available	New PI for 2002-03	2000	(per year)	1,905		-4.8%	Fewer referrals from police to Driver Improvement Courses. These and drivers attending minibus training courses are the largest categories.	High
Local L267	Increase number on adult learning	11,254		11,995	Target corrected	11,775		-1.8%		High
	14. ensure that all children benefit from the diversity of schools within Hertfordshire									
Local L281	Children benefiting from the diversity of schools within Hertfordshire	Not available	New PI for 2002-03	Not available	Baseline data and local indicators for this Promise will be developed for 2002-03	Not available		Not available		local indicators for this Promise developed
	15. enable parents and carers to understand and support their children's learning									
Local L282	Enabling parents and carers to understand and support their children's learning	Not available	New PI for 2002-03	Not available	Baseline data and local indicators for this Promise will be developed for 2002-03	Not available		Not available		local indicators for this Promise developed

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2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is		
Local L210	Reduction in child casualties	Not available	New PI for 2002-03	96	102 in 2002 (85 child casualties Killed or seriously injured in 2005) - corrected figures	73	24.0%	This was used as a measure of the effectiveness of road safety campaigns for children.	Low
16. enhance provision for gifted and talented pupils both in school and through experiences which complement their work at school									
Local L268	Increase the percentage of gifted and talented pupils in Hertfordshire obtaining a pass in the World Class tests at Key Stage 2	Not available	New PI for 2002-03	Not available	Baseline data and local indicators for this Promise will be developed for 2002-03	Not yet available	Not yet available	These indicators will be dropped as there is very patchy use of the tests by schools, and because of the bureaucratic burden imposed on schools in reporting. In the light of doubts about data quality, we are not proposing to report on this in the CSF Plan for 2003/04.	local indicators for this Promise will be developed
Local L269	Increase the percentage of gifted and talented pupils in Hertfordshire obtaining a pass in the World Class tests at Key Stage 3	Not available	New PI for 2002-03	Not available	Baseline data and local indicators for this Promise will be developed for 2002-03	Not yet available	Not yet available	as above	local indicators for this Promise will be developed
Local L270	Increase the percentage of pupils achieving 5 or more A* GCSE grades at Key Stage 4	2.7%	Number 330	2.9%	Number 350	3.42%	17.9%		High

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is
	17. work with the NHS, voluntary organisations and other councils to improve health and care services								
Local L221	Proportion of mental health cases that have completed a carer assessment.	Not available	New PI for 2002-03	Not yet available	Baseline data to be established before target can be set	15.0%		Not yet available	High
	18. fight for the interests of elderly and disabled people and their carers. We will help them to maintain their independence and get easy access to our services								
BVPI 053	Intensive home care per 1,000 population aged 65 or over.	9.2		9.2		8.8		-4.3%	High
BVPI 054	Older people aged 65 or over helped to live at home per 1,000 population aged 65 or over.	62.1		63		64.6		2.5%	High
BVPI 056	Percentage of items of equipment costing less than £1,000 delivered within three weeks.	83.4%		83%		Not yet available		Not yet available	High
BVPI 165	The percentage of pedestrian crossings with facilities for disabled people	79.6%		85%		78.0%		-8.2%	A more detailed independent survey of sites highlighted areas of non compliance previously reported as being compliant by District Councils and Area Offices High

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is
Local 250.00	Percentage of people going into residential and nursing care who were offered single rooms	98.0%	100%	100.0%	This result reflects the percentage offered. A stricter definition is being used for 2003-04 which would have given a result of 97%	0.0%	High
Local 252.00	People aged 18-64 with learning disabilities receiving community based services per 1,000 head of population aged 18-64.	3.6	3.6	3.5	-2.8%	High	
Local 253.00	People aged 18-64 with Physical disabilities receiving community based services per 1,000 head of population, aged 18-64.	2.8	2.8	3.0	7.1%	High	
Local L062	Households receiving intensive home care as a percentage of households receiving intensive home care PLUS supported residents	25.0%	24%	23.0%	-4.2%	Due to more accurate commissioning of home care less clients received 10 hours or more per week. Target adjusted in this context.	High

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2002-03 PI ref	2002-03 Performance indicator	2001-02 Results		2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is
Local L217	The number of informal carers receiving an assessment as a proportion of the total number of clients and carers receiving assessments	45.0%		47%		20.0%		-57.4%	Lack of clarity about definitions plus recording problems. Significant work underway to improve position	High
Local L218	The % of assessments which lead to service being provided	44.0%		47%		47.0%		0.0%		High
Local L219	Number of over 18's who arrange their own services via the Direct Payments Scheme	Not available	New PI for 2002-03	100		93		-7.0%		High

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is	
19. improve employment prospects for disadvantaged people								
BVPI 017 (fire)	To increase the number of people employed from the black and ethnic minority Communities in the Fire and rescue service.	1.6%	uniformed	1.90%	uniformed	Not yet available	Not yet available	High
Local L077	Increase in the number of disadvantaged people who are employed or are training for employment	Not available	The information on the affected groups of people is unreliable and fragmented and has not been possible to collate it this year. The benchmark and plans to address the target will be in place during 2002/3	Not available	The Employment Service have now convened a Welfare to Work Strategy Group which has agreed to undertake the provision of this information as a matter of urgency. Both the benchmark and plans to address the target will be in place during 2002/3.	Not applicable	Negotiated with Govt as part of HCC LPSA 10 for 400 to be employed by 2005-06	High

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is			
	20. promote equality and improve access to our services, employment and buildings									
BVPI 002	The level (if any) of the Equality Standard for Local Government to which the authority (HCC) conforms.	Not available	See QBVPI 002 for performance against CRE standard	1	Level 1	1	Level 1	0.0%		High
BVPI 016	The percentage of Local Authority (HCC) employees declaring that they meet the Disability Discrimination Act 1995 disability definition compared with the percentage of economically active disabled people in the Authority area	4.78%	compared to 16.31%	4.80%		3.7%		-22.9%	Overall numbers are low so small changes have a big impact on percentages. Equalities data is not being collected for new entrants in the same ratio as for existing employees so overall the % of employees on which we hold equalities data is decreasing year on year. This will be rectified with the introduction of a new HR system in April 2004. Additionally many employees chose not to disclose a disability or do not recognise that they would be defined as disabled as their conditions are controlled by medication.	High

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results		2002-03 Target		2002-03 Estimated end of year position		Variance to target 2002-03	Comments on performance	Good performance is
BVPI 017	The percentage of Local Authority (HCC) employees from minority ethnic communities compared with the percentage of the economically active minority ethnic community population in the Authority area	3.8%	compared to 3.72%	3.86%		4.2%		8.8%	Overall numbers are low so small changes have a big impact on percentages. Equalities data is not being collected for new entrants in the same ratio as for existing employees so overall the % of employees on which we hold equalities data is decreasing year on year. This will be rectified with the introduction of a new HR system in April 2004.	High
BVPI 157	The number of types of interactions that are enabled for electronic delivery as a percentage of the types of interactions that are legally permissible for electronic delivery	42.7%	Overall figure	52%	Overall figure	54.0%		3.8%	We have already achieved e-enabling most of the council's high priority/high volume services.	High
Local L026	Number of public PCs in libraries with Internet access	128		175		196		12.0%		High
Local L027	Public PCs in libraries in use x% of time	50.6%		50%		43.0%		-14.0%	Difficulty in measuring data accurately	High

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is	
	21. make it easier for people to get the advice and information they need from us							
BVPI 117	The number of physical visits per 1,000 population to public libraries.	5,496	5,000	5,456	9.1%	Target set against a declining national trend although Herts performed better than expected	High	
Local 257.00	The number of information enquiries dealt with	2,001,114	1,700,000	1,886,000	10.9%		High	
Local L056	The number of books and other items issued by the authority's libraries per head of population	7.8	6.0	7.6	26.7%	Target set against a declining national trend although Herts performed better than expected	High	

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is		
	22. give local communities a better voice to tackle local problems								
BVPI 001a	Community Strategy a) Does authority have a strategy?	Not available	Yes (previous definition)	2	Yes=1, No=2	2	0.0%	Work has progressed -In October 2002 themes for meetings for 2002-03 were established: e.g. Young People (11/02), Healthy and Safety Communities (03/03)	No
BVPI 001c	Community Strategy c) Is there reporting on progress?	Not available	Yes (previous definition)	1	Yes=1, No=2	1	0.0%	Reporting and internal processes in place	Yes
BVPI 001d	Community Strategy d) When does the authority plan to have a strategy in place?	Not available	Yes (previous definition)	1	Yes=1, No=2. The authority plans to have such a strategy in place 01/05/2003 and in draft form by October 2002 (1d). Yes to a date being set.	1	0.0%	Instituted Hertfordshire Strategic Partnership in 2003. Supported District Strategic Partnerships.	Date

2002-03 Member Traffic-light monitor (June 2003)

2002-03 PI ref	2002-03 Performance indicator	2001-02 Results	2002-03 Target	2002-03 Estimated end of year position	Variance to target 2002-03	Comments on performance	Good performance is		
Local L227a	Secure the participation of Hertfordshire's communities to improve the rights of way network: a) no. of action plans agreed	Not available	New PI for 2002-03	80	50	-37.5%	Lower response linked to reduced capacity of parishes	High	
Local L227b	Secure the participation of Hertfordshire's communities to improve the rights of way network: b) % of county covered by such schemes	Not available	New PI for 2002-03	50%	56.0%	12.0%		High	
Local L231a	Herts Together will a) identify a set of themes to guide its work Y/N?	Not available	New PI for 2002-03	1	Yes=1, No=2	1	Yes=1, No=2	0.0%	Yes
Local L231b	Herts Together will b) map the partnerships to take the work forward Y/N?	Not available	New PI for 2002-03	1	Yes=1, No=2	1	Yes=1, No=2	0.0%	Yes
Local L231c	Herts Together will c) propose PIs for each theme Y/N?	Not available	New PI for 2002-03	1	Yes=1, No=2	1	Yes=1, No=2	0.0%	Yes
	23. To give the public value for money by getting more cost efficient every year								
P14.1	Measure efficiency savings	£8.9	Million	£8.8	Million	£8.9	Million	1.1%	High