

**HERTFORDSHIRE COUNTY COUNCIL
RESOURCES, PROSPERITY, PARTNERSHIP
AND CONSULTATION SCRUTINY COMMITTEE
THURSDAY 23 JAN 2003 10.30AM**

Agenda Item No.

4

TRAFFIC LIGHT MONITOR

Report of Assistant Chief Executive

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Executive Member: Bernard Lloyd

1. Purpose of Report

1.1 To report the latest data for the promises monitor. This gives the estimated end of year position based on the results available from the first half of the year 2002-03 to enable member scrutiny of the indicators used to measure the promises.

2. Summary

2.1 The attached monitor provides the estimates of the performance of the indicators *which are promise measures* in 2002-03, arranged by Promise.

2.2 As has been previously agreed the monitor is 'traffic lighted' to highlight how well we are doing. This is based on comparing the expected out-turn with the target set and determining a figure for variance (i.e. the difference between the estimated outcome and target)

2.3 For 2002-03, targets were revised in the light of CPA comments that we needed to set challenging but attainable targets and in the context of the results for 2001-02 which were not available at the time. The definitive version of targets for all indicators (including those not used as promise measures) is on our website (www.hertsdirect.org)

2.4 At this stage in the year a number of annually calculated figures are available (for example the examination results for Summer 2002), but other annually provided information will not be available until later in the financial year

2.5 The key to the monitor is unchanged and is:

Key:

Expected to under perform against target by at least 5%	Red
Expected to under perform against target by up to 5%	White
Expected to meet or exceed target	Green
Data incomplete/missing or being explored further	Yellow

2.6 At Member request the document is now provided in landscape format