

**HERTFORDSHIRE COUNTY COUNCIL**

**COMMUNITY INFORMATION AND PROTECTION  
SCRUTINY COMMITTEE**

**TUESDAY, 15 JANUARY 2002 at 10.30AM**

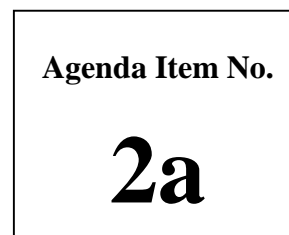
**BEST VALUE PERFORMANCE PLAN 2002-03**

Report of the Assistant Chief Executive (Strategy)

Author:- Geoff Brown, Strategic Planner

Tel: 01992 555370

Executive Members: Robert Ellis  
Bernard Lloyd



**1. Purpose of Report**

- 1.1** Cabinet on 17 December 2001 approved a draft Best Value Performance Plan for 2002-03. This is now submitted (Appendix attached for members of the Scrutiny Committee) to all Scrutiny Committees for comments which will be considered by Cabinet on 28 January 2002.
- 1.2** The whole plan will be the subject of an open workshop on 7 January at 2.00 p.m. to which **all Members** have been invited. Comments from the workshop will be reported to Scrutiny Committees.
- 1.3** The following promise sections are within this Scrutiny Committee's remit in Section A. Performance data relating to these promises can be found in Section B Appendix "Data as at 6 Dec 01"
  - Section A Pages 19-20, Section B Page 5 save lives and prevent injuries through raising awareness of fire safety
  - Section A Pages 56-57, Section B Page 25 make it easier for people to get the advice and information they need from us
- 1.4** The Cabinet will submit a final draft to full Council on 14 February 2002.

**2. Summary**

- 2.1** This is the third year in which the County Council has to produce a Best Value Performance Plan, which covers all its activities, sets targets for performance, and sets out the Council's priorities for the future as well as being a vehicle for reporting outcomes of the Best Value Reviews.
- 2.2** The key approach within the plan is to show links between a promise, the actions taken to achieve the promise and how success is to be measured. All nationally set (and proposed) performance indicators have been linked to the promises. As for 2001-02, the Plan is arranged by promise.

- 2.3** There are a number of ‘gaps’ in the plan. Some information will not be available until late January and some not until early March. In addition work is continuing in a number of areas including target setting for next year, budgetary information and good news stories (which are in the main shown as headlines only).
- 2.4** A number of gaps also exist in the wording of information relating to promises or where local indicators are being investigated. In all cases, work is being undertaken to complete these sections. There are no significant gaps in the promise information relevant to this committee.
- 2.5** The final version of the Plan will contain data to show how HCC compares with other Shire Counties. At present the comparative data is provisional and is shown as an Appendix in Section B.

### **3. Conclusion**

The Scrutiny Committee is invited to consider the Best Value Performance Plan 2002 - 2003 and are asked to submit comments to Cabinet on 28 January 2002.

#### *Background papers used by the author when compiling this report*

None