

**HERTFORDSHIRE COUNTY COUNCIL
COMMUNITY INFORMATION AND PROTECTION
SELECT COMMITTEE
TUESDAY 16 JANUARY 2001 AT 10.30 AM**

Report of the Assistant Chief Executive (Strategy)

BEST VALUE PERFORMANCE PLAN 2001-02

Executive member: Alan Searing

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1. Purpose of Report

1.1 Cabinet on 18 December 2000 (cabinet report attached) agreed:

"That the draft Best Value Performance Plan be approved."

This Plan is now submitted to all select committees (Appendix 1 - circulated separately) for comments which will be considered by Cabinet on 29 January 2001.

1.2 The following 'promise' sections within the Plan are within this select committee's remit:

- Pages 22-25 - save lives through raising awareness of fire safety
- Pages 110-116 - provide quality advice and information services

1.3 In addition this select committee may wish to consider the relevant indicators in the general 'promise' sections, found on pages 39-48, 121-135.

1.4 The Cabinet will submit a final draft to full Council on 15 February 2001.

2. Background

This is the second year in which the County Council has to produce a Best Value Performance Plan, which covers all its activities, sets targets for performance, and sets out the Council's priorities for the future as well as being a vehicle for reporting outcomes of the Best Value Reviews.

3. Best Value Performance Plan 2001-02 - Content

3.1 The key approach within the plan is to show links between a promise, the actions taken to achieve the promise and how success is to be measured. All

nationally set (and proposed) performance indicators have been linked to the promises. The Plan is arranged by promise.

- 3.2 There are a number of 'gaps' in the plan. Some information will not be available until late January. In addition work is continuing in a number of areas including target setting for next year, budgetary information and good news stories (which are shown as headlines only)
- 3.3 A number of gaps also exist in the wording of information relating to promises or where local indicators are being investigated. In all cases, work is being undertaken to complete these sections. The relevant gap exists at:

page 110 – further details on providing quality advice and information services
- 3.4 The final version of the Plan will contain data to show how HCC compares with shire counties. At present the comparative data is provisional and is shown as Appendix 2 of the draft Plan.
- 3.5 The final version will be in 'portrait' not 'landscape' format and typeface and spacing will be addressed.