

ADULT CARE & HEALTH SCRUTINY COMMITTEE
UPDATE AND WORK PROGRAMME

Agenda item No.

5

17 JUNE 2004

1. RECOMMENDATIONS MADE TO CABINET/EXECUTIVE MEMBER/CHIEF OFFICER AT THE LAST MEETING:

Review of Integrated Mental Health Services (Minute 4, 11 March 2004)

The Committee recommended to the Joint Commissioning Partnership Board that:

- (i) the deficiency and inequity in psychological/talk therapy services should be raised up the agenda;
- (ii) urgent attention be given to the areas of inpatient services which currently provide unacceptable care, in particular, the capital programme for works to the Lister Hospital;
- (iii) the staffing levels, particularly the level of agency staffing, which has lead to inconsistent care in clinical settings and the emerging problem of shortages in ASW's, be addressed;
- (iv) the interface with Children, Schools and Families Service be improved, not only for children with mental health problems but those whose welfare is affected by their carers' mental health problems and subsequent caring responsibilities, recognising that these children are children in need;
- (v) the information available for people with mental health problems and their carers and how they access it be reviewed;
- (vi) steps be taken to raise the profile of and address the need to shift resources to prevention and health promotion in this area which tends to get overlooked in the face of acute needs;
- (vii) in the light of concerns about inequitable distribution, the distribution of services across the County be reviewed, including any inequity in the spend relative to population needs; and
- (viii) Hertfordshire Partnership Trust introduce a mechanism which will enable service users and their carers to have a

referral point should their initial contact/request for services be unsatisfactory.

Current position

Please see **Appendix 1** attached.

2. UPDATE ON PETITIONS PRESENTED TO THE LAST MEETING:

No petitions were submitted.

3. UPDATE ON PREVIOUS SCRUTINY ITEMS:

Adult Care Services and Health Scrutiny Items:

	ITEM	C'TTEE DATE	EFFECTS OF SCRUTINY	STATUS (*see end note)
1.	National Carers' Strategy in Herts	11/1/2001 (Minute 6) 17/1/2002 (Minute 8)	Carers Topic Group formed including carers' representatives so that they have the opportunity to feedback. The Topic Group meets twice a year to consider: <ul style="list-style-type: none"> • The multi-agency carers strategy • Proposals for the Carers Grant which are then forwarded to Cabinet and monitoring the Carers Grant spending plan. 	Investigation
2.	Annual Report on Complaints, Compliments and User/Carers Satisfaction	15/1/2004 (Minute 4)	Regular reports to the Committee to keep members informed of the levels of complaints, compliments & user/carers satisfaction. On 15/1/04 the Committee agreed that future reports should include context related to the total social care activity compared to the numbers of complaints.	Monitoring
3.	Hospital Discharge arrangements	4/10/2001 (Minute 1)	Further scrutiny will take place in respect of bed blocking & hospital discharge procedures. This has been reported back to the Committee on two occasions and has been suggested as an item for joint scrutiny with Health. The introduction of Cross Charging Regulations from January 2004	Awaiting action

			<p>required Adult Care Services to pay a charge of £120 per day for every delayed transfer of care patient.</p> <p>Adult Care Services has been allocated £2.018m additional monies to increase capacity and pay charges for 2004/05.</p> <p>Work to increase capacity to reduce numbers of delayed transfer patients is ongoing and the total number of delayed patients in the 11 acute hospitals accommodating Hertfordshire residents has averaged 13 per week during April/May 2004.</p> <p>Programmed for October 2004.</p>	
4.	Waiting Times for Assessment and Services	<p>14/3/2002 (Minute 2)</p> <p>13/3/2003 (Minute 2)</p>	<p>Director of Adult Care Services requested to report again to a future meeting of the Committee. Work is currently underway to reduce length of waiting times to achieve the December 2004 target of <u>all</u> assessments carried out within 28 days and 70% within 14 days.</p>	Monitoring
5.	Best Value Review of Services to Older People	12/6/2003 (Minute 3)	<p>On 23 June 2003, the Cabinet agreed that the recommendations in the report be accepted.</p> <p>Members will receive a further report on progress in June 2004, as part of a report on Provision of Services for Older People.</p>	Monitoring
6.	Development Of Countywide Strategy For Black And Ethnic Minority Adult Care Service Users	23/10/2003 (Minute 1)	<p>The Committee recommended to the Director that an action plan and timetable to develop the issues be brought back to the Scrutiny Committee.</p> <p>Date to be determined.</p>	Investigation

	And Their Carers			
7.	Access To Services	3/12/2003 (Minute 1)	An update on the effectiveness and any issues arising from the introduction of single assessment should be provided to the Committee at the October 2004 meeting.	Monitoring
8.	Services For Older People Commissioning Plan - 2003/4 – 2005/6	3/12/2003 (Minute 2)	The Committee will receive a further report on progress in June 2004, as part of a report on Provision of Services for Older People.	Monitoring
9.	Adult Care Services Proposed Resource Budget 2004/05 – 2007/08	15/01/2004 (Minute 2)	The Committee agreed to establish a short life topic group in order to consider the detailed allocation of the budget. Topic Group met on 6 April and an update report will be presented to the Committee on 17 June 2004.	Investigation
10.	Review of Integrated Mental Health Services	11/3/2004 (Minute 4)	The Committee heard from HPT and the County's JCT regarding service development within the County since April 2001. Organisations, carers and service users also spoke about services that they offered and their experiences and views of the service. A number of positive points were identified, together with some concerns. Recommendations were made to the JCPB. Committee also requested that a report on the response to the CHI Inspection be submitted to a future meeting.	Investigation

Health Scrutiny Items:

	ITEM	C'TTEE DATE	EFFECTS OF SCRUTINY	STATUS (*see end note)
1.	Investing in your Health'	12/06/2003 (Minute 7) 11/03/2004 (Minute 6)	<p>The Committee agreed to establish a short life Topic Group to work with the Health Authority in monitoring progress.</p> <p>In March 2004, the Committee received a report which provided an update on the work of the Topic Group and set out a timetable and responsibilities for ongoing monitoring and scrutiny of the implementation of the Investing In Your Health proposals.</p> <p>The Topic Group is meeting on a regular basis.</p>	Investigation
2.	Victoria And Elizabeth Courts	23/10/2003 (Minute 5)	The local PCT-based Scrutiny Committee was requested to keep the situation under review, including keeping in close touch with the relatives' support group and report back to the Committee on the outcome.	Awaiting action
3.	Review of Acute Paediatric Services	11/03/2004 (Minute 5)	<p>The Committee considered presentations by HPT and E & N Herts. NHS Trust on acute paediatric services for children and the forthcoming review of the services.</p> <p>The Committee identified a number of particular concerns that it would be looking to be addressed as a result of the review and made a number of requests to HPT and E & N Herts. NHS Trust. These requests included that final proposals should be brought back to the Committee, preferably at its November 2004 meeting, for scrutiny.</p>	Awaiting Action

* Status definitions

- **Investigation** – The Scrutiny Committee has commissioned work, which could be from a topic group, officers, consultants or other parties which is not yet complete but will report to the main Committee in the future.
- **Work outside scrutiny** – an item which has been raised by the Scrutiny Committee where work is being taken forward through another mechanism in response to the item being raised by scrutiny– a panel, external body or officer mechanism for example.
- **Monitoring** – Items which the Scrutiny Committee has scrutinised in the past where it has asked for occasional or regular updates. This update could be a planned report, in which case the dates should be given, or monitoring through the update report. Items where there is work outside scrutiny can also be monitoring items.
- **Awaiting Action** – Items the Committee wishes to scrutinise or review where the timing is unclear due to awaiting events or the outcome of other investigations. E.g. government guidance.

4. SCRUTINY WORK PROGRAMME

Adult Care Scrutiny:

	ITEM	C'TTEE DATE	SCRUTINY FOCUS/ COMMENTS
1.	Provision of Services for Older People (to include BVR and Commissioning Plan)	June 2004	To review progress
2.	Access To Services	October 2004	The effectiveness of arrangements for people to access services including the Customer Service Centre and Client Services Team and any issues arising from the introduction of single assessment.
3.	Update Report from Carers Topic Group	October 2004 or January 2005	
4.	Development of Countrywide Strategy for Black and Ethnic Minority Adult Care Service Users and their Carers – action plan and timetable	To be decided	
5.	Update Report from Budget Topic Group	June 2004	To consider the outcome of meeting of the Topic Group held on 6 April 2004.
6.	Review of Home Care Services	October 2004	

Joint Adult Care/Health Scrutiny:

	ITEM	C'TTEE DATE	SCRUTINY FOCUS/ COMMENTS
1.	Hospital Discharge Arrangements	October 2004	
2.	Intermediate Care	To be decided	
3.	Integrated transport	To be decided	
4.	Fairer Access to Care	January 2005	
5.	CHI Inspection	To be decided	To inform Members of the response to the CHI Inspection.
6.	Teenage Pregnancies	To be decided	To look at the effectiveness of action taken to reduce teenage pregnancies.

Health Scrutiny:

	ITEM	C'TTEE DATE	SCRUTINY FOCUS/ COMMENTS
1.	Availability of treatment for sexually transmitted diseases, particularly in young people	To be decided	
2.	Paediatric Services Review - Proposals	November 2004	To scrutinise final proposals by HPT and E & N Herts. NHS Trust, following the review of their services.
3.	Transition - Mental Health	To be decided	