

## Elizabeth Court and Victoria Court Chronology of Events

Date	Event
March 2002	CHC discovered that beds were being closed
18 Mar 02	Stakeholders meeting informed empty beds will not be replaced until one wing in each Court can be closed to save on agency staff costs
22 Mar 02	CHC letter sent to Ian Hammond [Beds & Luton] copy to Bill Macintyre (HPT)
15 Apr 02	CHC discovered 6 beds already closed
24 Apr 02	Response to CHC letter chased
3 May 02	Copy of letter faxed for James Allen [Dir. of Services, Beds & Luton]
7 May 02	CHC (C Brooks) spoke to Bill Macintyre – HPT had not been informed
7 May 02	Letter from James Allen – in consultation with Joint Comm. Team, to temporarily restrict admissions until additional funding secured. 'Important to keep CHC fully informed, if appropriate a consultation takes place'
15 May 02	CHC (C Brooks) spoke to Keith Moullin, Ass Dir. Hertfordshire Partnership NHS Trust - Has had NO discussion with B&LNHST, he will organise a meeting with Service Manager B&LNHST  RE stated SHA have told B&LNHST they must maintain service
20 May 02	cc letter from Paul Mullin [Acting C/E B&LNHST] – 'investigating concerns' [Alzheimers' letter]
30 May 02	CHC is advised that beds may be used for patients waiting for nursing homes [different pot of money]
19 Jun 02	CHC (C Brooks) spoke to Keith Moullin - Bed closures continue as part of B&LNHST recovery plan as agreed by B&LNHST Board. A meeting has been arranged for 3 July [B&LNHST, N.Herts & Stevenage PCT, HPT and Adult Care. Will keep CHC informed!
24 Jun 02	cc letter to Daphne Bennett [Relatives support Group] from Paul Mullin – now different client mix, need more staff, no money
22 Jul 02	<i>Meeting re Hampden House – admission to beds frozen</i>
31 Jul 02	<i>CHC (C Brooks) spoke to Paul Atkins – has spoken to Paul Mullin stating bed closures at Hampden House revoked immediately. Dates of next meetings</i>
7 Aug 02	Stakeholder meeting at Elizabeth & Victoria - MD, BH. Concern no Senior/Board members of B&LNHST present. Next meeting 30 Aug. - Keith Moullin to update CHC
13 Aug 02	[meeting between B&LNHST and HPT] ?
30 Aug 02	Paul Atkins – small group meeting to discuss finance
11 Sep 02	CHC (C Brooks) spoke to Sue Phillips [B&LNHST], 10 beds closed, some residents to be moved. CHC (C Brooks) spoke to Jean Holt, - had been a finance meeting 30 Aug; no money for more staff.
16 Sep 02	Letter to MPs
18 Sep 02	Message left from Keith Moullin – further to 30 Aug re funding from Adult Care, Paul Atkins in touch with C/E & Directors of HCC

20 Sep 02 Letter from Oliver Heald – raised in Parliamentary Questions and referring to Health Service Commissioner

23 Sep 02 Fax from Paul Atkins [JCPT] – HCC makes no financial contribution for the 4 –5 ‘holding’ beds

23 Sep 02 Letter from Barbara Follett. Many constituents written re this issue, has written to C/E Beds & Herts SHA and meeting with C/E and Chair PCT

23 Sep 02 Letter from Peter Lilley – has taken up issue with Minister for Health John Hutton

31 Oct 02 CHC (C Brooks) spoke to Roger Hammond – had a meeting with P Atkins, P Mullin, Elaine Askew and Hywel Jarman [both SHA]. HCC cannot buy beds as NHS facility. Their next meeting 8 Nov. Will update CHC!

31 Oct 02 CHC (C Brooks) spoke to ACHCEW legal dept. – definitely duty to consult

5 Nov 02 Letter to C/E SHA re duty to Consult.

7 Nov 02 Letter from SHA stating PCT must consult but SHA happy to meet!

11 Nov 02 Letter to Paul Atkins from HPT Pt Forum [inc. para re pressures on Fairlands Ward due to bed closures at Elizabeth/Victoria

13 Nov 03 CB, MD, BH meeting with B&LNHST C/E – decision re beds should be made by 1<sup>st</sup> Dec

14 Nov 02 Letter to Roger Hammond re Consultation

15 Nov 02 Letter from Peter Lilley enclosing reply from David Lammy DOH!!  
Meeting at Rufus Centre [CB, MD, BH]

18 Nov 02 CHC (C Brooks) spoke to Jane Herbert [C/E SHA] – original contract lost. EMI beds not needed, dereliction of duty not to open beds, interim arrangement for winter only.

19 Nov 02 CHC Chairman letter to Chairman SHA

19 Nov 02 Letter from C/E SHA – decline in requirement for EMI beds, increase in need for beds for elderly frail – talks HCC re use of beds

21 Nov 02 CHC meet in London with MPs, B&LNHST, B&H SHA – ‘interim winter pressures’ Hywel Jarman – do need consultation

26 Nov 02 Copy of letter to TE from Chairman SHA – emphasising temporary solution till end of financial year

27 Nov 02 Meeting at Victoria Court - beds to be used for confused elderly, joint funding. To be ratified at meeting on 29 Nov. Wing to be opened 2 Dec

4 Dec 02 CHC (C Brooks) spoke to Paul Mullin – beds to be opened before Xmas. Roger Hammond identified as lead. Sarah Pickup and Paul Atkins[JCPB] - needs analysis. CHC still want Consultation

9 Dec 02 CHC arranging meeting [13/1/03]. CHC (C Brooks) spoke to Keith Moullin, will be round table discussion and fact gathering

10 Dec 02 Letter rec. from C/E SHA – agreed communication poor between stakeholders. Asked Roger Hammond to set up working group

20 Dec 02 Letter received. From Peter Lilley enc. Ombudsman letter – not their duty to investigate a complaint [Relative support group]

13 Jan 03 CHC Meeting Keith Moullin and Adult Care services – opening of 9 beds formalises an arrangement that has been continuing for some years

13 Jan 03 Letter to Roger Hammond re consultation

28 Jan 03 Shadow Patients' Forum meeting - Roger Hammond stated meeting had been arranged for 7 Jan but cancelled. next to be arranged. CHC not happy re Roger Hammond stated consultation 3-6 months

30 Jan 03 \*Letter to Roger Hammond re consultation and use of beds from 1 April 03. Copied to MPs

19 Feb 03 Letter to Bill Macintyre asking for some facts. Working group still not met

7 Mar 03 Letter of response from Bill Macintyre

10 Mar 03 CHC (C Brooks) spoke to Keith Moullin re patient numbers

12 Mar 03 Letter received from Keith Moullin re patient transfer numbers

20 Mar 03 Shadow Patients' Forum noted CHI do not investigate change in service

28 Mar 03 Received response from Roger Hammond, trying to set up meeting with C/Es but will set up a working group

9 Apr 03 Letter from Keith Moullin re transfer of number of patients from Fairlands to E & V Cts

23 Apr 03 Fax from Roger Hammond – date of meeting 25 April

25 Apr 03 1st meeting of PCT working group

6 May 03 2nd meeting of PCT working group

8 May 03 Shadow Patients' Forum – arrangements been in place for years, 54 beds never all filled. Roger Hammond next meeting of sub groups 1<sup>st</sup> week June, further meeting end June begin July!

3 Jul 03 Letter received from Keith Moullin re transfer of 4 respite beds from Fairlands to Elizabeth & Victoria Court

11 Jul 03 Letter sent to update Jill Peters, Roma Mills, Oliver Heald, Peter Lilley & Barbara Follet with regard to the lack of Consultation

18 Jul 03 Letter received from Peter Lilley in response to letter sent on 11 July 2003

21 Jul 03 Letter received from Oliver Heald in response to letter sent on 11 July 2003

22 Jul 03 3rd meeting of PCT working group

28 Jul 03 Letter received from Barbara Follet explaining that she has written to Jill Peters asking for her comments on the points raised in the letter sent on 11 July 2003

30 Jul 03 Letter received from Roma Mills (Chairman HCC Scrutiny Committee) in response to letter sent on 11 July 2003, explaining that she would be considering the matter with colleagues and officers

11 Aug 03 Letter received from Gill Peters in response to Christine's letter dated 11 July 2003

28 Aug 03 Email received from Michael Francis, Herts County Council inviting Richard Edwards to discuss the implications of the reduction of beds at the Adult Care and Health Scrutiny Committee