

HERTFORDSHIRE COUNTY COUNCIL

ADULT CARE AND HEALTH SCRUTINY COMMITTEE

THURSDAY 16 JANUARY 2003 at 10.30 a.m.

Agenda Item No:

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SOCIAL SERVICES INSPECTORATE OF OLDER PEOPLES' SERVICES

Report of the Director of Adult Care Services

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1. Purpose of Report

- To report on the findings of the SSI Inspection of Social Care Services for Older People undertaken in June and July 2002 (attached as Appendix 1) – for Members of the Committee only.
- To present an action plan based on the recommendations in the SSI Inspection Report (attached as Appendix 2)

2. Summary

The Social Services Inspectorate carried out an inspection of social care services for older people in Hertfordshire between 19 June and 1 July 2002. A report on the outcome has been received and will be presented to the Scrutiny Committee on the 16 January 2003 by the SSI Lead Inspector, Jan Clark, a copy of the report is attached as Appendix 1.

As a result of the inspection, 19 recommendations were made to improve services. Work has started to address the recommendations and the attached Action Plan as Appendix 2 details the work already achieved or underway in the year ahead.

The inspection findings have proved timely as they are now being closely linked with the Best Value Review of Older People's Services which is due to be completed by March 2003.

3. Conclusions

The overall conclusion reached was that Adult Care Services was serving some people well and that there were excellent prospects for improvement.

The implementation of the Action Plan will be the responsibility of David Robinson, Assistant Director E&PD. Regular monitoring reports will be presented to Scrutiny Committee with a progress report presented formally to the SSI by July 2003.

If you would like to know more about the issues covered in this report please contact:

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