

**HERTFORDSHIRE COUNTY COUNCIL
ADULT CARE SERVICES SCRUTINY COMMITTEE
THURSDAY 17 JANUARY 2002 AT 10.30 A.M.**

Agenda Item

No:

5

BEST VALUE PERFORMANCE PLAN 2002-03

Report of Assistant Chief Executive Strategy

Author:- Geoff Brown, Strategy and Information Tel. 01992 555370
Executive Members: Bernard Lloyd and Robert Ellis

1. Purpose of the report

- 1.1 The Cabinet on 17 December 2001 approved a draft Best Value Performance Plan for 2002-03. This is now submitted as an Appendix to Members of the Scrutiny Committee for comments which will be considered by the Cabinet on 28 January, 2002.
- 1.2 The whole plan will be the subject of an open workshop on 7 January at 2pm to which **all Members** have been invited. Comments from the workshop will then be reported to Scrutiny Committees.
- 1.3 The following promise sections are within this Scrutiny Committee's remit in Section A. Performance data relating to these promises can be found in Section B Appendix "Data as at 6 Dec 01"
 - Section A Pages 38-43, Section B Pages 18-20 fight for the interests of elderly and disabled people and their carers. The County Council will help them to maintain their independence and get easy access to services
 - Section A Pages 44-48, Section B Page 21 work with the NHS, voluntary organisations and other councils to improve health and care services.

PLEASE NOTE: For ease of reference the above pages applicable to Adult Care Services have been extracted from the main document and attached as Appendix A.
- 1.4 The Cabinet will submit a final draft to full Council on 14 February 2002.

2. Summary

- 2.1 This is the third year in which the County Council has to produce a Best Value Performance Plan, which covers all its activities, sets targets for performance, and sets out the Council's priorities for the future as well as being a vehicle for reporting outcomes of the Best Value Reviews.

2.2 The key approach within the plan is to show links between a promise, the actions taken to achieve the promise and how success is to be measured. All nationally set (and proposed) performance indicators have been linked to the promises. As for 2001-02, the Plan is arranged by promise.

2.3 There are a number of 'gaps' in the plan. Some information will not be available until late January and some not until early March. In addition, work is continuing in a number of areas including target setting for next year, budgetary information and good news stories (which are in the main shown as headlines only).

A number of gaps also exist in the wording of information relating to promises or where local indicators are being investigated. In all cases, work is being undertaken to complete these sections. There are no significant gaps in the promise information relevant to this committee.

2.4 The final version of the Plan will contain data to show how HCC compares with other Shire Counties. At present, the comparative data is provisional and is shown as Appendix in Section B.

3. Conclusion

The Scrutiny Committee is asked to submit comments to the Cabinet on 28 January, 2002.

Background information used by the author
Report to Cabinet, 17th December, 2001.