

## REVIEW OF SCRUTINY OF SERVICES FOR DISABLED CHILDREN ACTION PLAN

Issue	Key Issues	Action	Who	Report By
<b>SHORT BREAKS/ RESPITE (Shared Care)</b>	Shared Care Scheme: <ul style="list-style-type: none"> <li>• Waiting list of increasingly complex children for shared care</li> </ul>	Salaried carers for children with complex needs QP bid (02-03)	<b>Theresa Jessey</b>	<b>April 02</b>
	<ul style="list-style-type: none"> <li>• Greater recognition needed for Shared Care</li> </ul>	Plan/Report	<b>Maureen Phillips</b>	<b>April 02</b>
<b>SHORT BREAKS/ RESPITE (Webb Rise)</b>	Staffing Issues <ul style="list-style-type: none"> <li>• Difficulty in gaining shift work cover at short notice &amp; appropriately trained workers</li> </ul> Partnership Working with Lonsdale <ul style="list-style-type: none"> <li>• Different standards, policies and procedures.</li> <li>• Communications</li> <li>• Better use of shared facilities</li> </ul>	Report on Webb Rise issues	<b>Angela Harris</b>	<b>April 02</b>

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	Operational Issues: <ul style="list-style-type: none"> <li>• access required at 1pm for staff to prepare for young people</li> <li>• Parking &amp; Storage</li> <li>• Sleep-in room at Webb Rise needed (no room for doing outreach)</li> <li>• No permanent storage area or transport</li> </ul>			
<b>SHORT REAKS/ RESPITE (Stairways Busy Bees)</b>	<ul style="list-style-type: none"> <li>• Query regarding facilities being used to their full potential</li> </ul>	Review contract	<b>David Gibson</b>	<b>April 02</b>
<b>SHORT BREAKS/ RESPITE (Grove Meadow, Jubilee House)</b>	<ul style="list-style-type: none"> <li>• Proposed reduction of beds</li> <li>• “Swop Shop” pilot to address flexibility concerning Reviews after 6 months</li> <li>• Additional Training requirements</li> </ul>	Report on Contract  Monthly Reports, Reviews after 6 months  Report	<b>David Gibson</b>  <b>David Gibson &amp; Ken Harvey</b>	<b>April 02</b>  <b>Monthly Report &amp; 6 monthly</b>  <b>April 02</b>
<b>LOCAL SERVICE DISABILITY TEAMS (Social Workers)</b>	Staffing & Workload <ul style="list-style-type: none"> <li>• Sickness, retention, vacancies</li> <li>• Increasing workload</li> <li>• Travel and working practices across large Quadrants (e.g. message taking)</li> </ul> Oracle: difficulties re updating information and alerting regarding Reviews	Increase in staffing – Growth bid (CSF Plan 4.4.6)  Oracle development Phase 3 Progress Report	<b>Helen Nys</b>  <b>Bob Kiff</b>	<b>April 02</b>  <b>Sept 02</b>



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<b>CORPORATE PARENTING</b>	<ul style="list-style-type: none"> <li>Members recommended report on “Responsibilities of Corporate Parenting Panel to disabled children in Public Care”.</li> <li>Other specific concerns raised on visits</li> </ul>	<p>Report to Corporate Parenting Panel or equivalent</p> <p>Respond to these issues</p>	<p><b>Ken Harvey</b></p> <p><b>Charlie MacNally</b></p>	<p><b>Jan 03</b></p> <p><b>April 02</b></p>
<b>HOME CARE</b>	<p>Home Care</p> <ul style="list-style-type: none"> <li>Difficulties for agencies to recruit and retain staff</li> <li>Lack of continuity &amp; not all police-checked</li> </ul>	<p>Progress Report on review of contracting arrangements</p>	<p><b>David Gibson</b></p>	<p><b>April 02</b></p>
<b>INFORMATION (Information Service)</b>	<p>Information: need to improve dissemination of information to families</p>	<p>To be included in Joint Disability Strategy for CSF Scrutiny</p>	<p><b>Gill Webster</b></p>	<p><b>20 March 02</b></p>
<b>INFORMATION (Money Advice Unit – Benefits)</b>	<ul style="list-style-type: none"> <li>Need to raise Benefits Awareness among all professional groups, parents/carers &amp; young people.</li> </ul>	<p>MAU Programme for 02-03 to include Awareness Training for professionals, parents and young people</p>	<p><b>Bernie O’Gorman</b></p>	<p><b>April 02</b></p>

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	<ul style="list-style-type: none"> <li>Concerns re the future funding of this pilot project</li> </ul>	QP bid and expansion (02 – 03)	<b>Gill Webster</b>	<b>April 02</b>
<b>PARTNER AGENCIES</b>	Co-ordination of work with Partner Agencies <ul style="list-style-type: none"> <li>Protocols need to be developed with Borough, District and other Housing Authorities</li> <li>Protocol to include need for families to be kept informed of action &amp; time scales</li> </ul>	Development of Protocols with Borough, District, & other Housing Authorities	<b>Lin Phillips</b>	<b>Sept 02</b>
<b>YOUNG CARERS</b>	<ul style="list-style-type: none"> <li>Need for siblings to receive support for themselves</li> </ul>	Ensure this issue is specifically addressed in Young Carers Strategy	<b>Gill Webster</b>	<b>June 02</b>
<b>TRANSITION (Springboard Project - Briars Patch)</b>  <b>(Quadrant/Parents)</b>	Issues re: <ul style="list-style-type: none"> <li>Planning Process</li> <li>Benefits advice</li> <li>Sexuality &amp; Relationships</li> <li>Lack of county wide facilities</li> <li>Young People not allocated a social worker for Transition</li> </ul>	Ensure issues are addressed in Transition work programme - see CSF Plan 4.4.4 & 5.6.4	<b>Ken Harvey</b>	<b>Sept 02</b>
<b>Inter-agency Assessment Project</b> Pat Lewis Development Centre, Hemel Hempstead	<ul style="list-style-type: none"> <li>Expanding this project (and address what we have learnt from this project)</li> </ul>	Report and proposals on future developments of Project to Joint Development Strategy March 02	<b>Tammy Swailes</b>	March 02
<b>Nascot Lawn</b>	<ul style="list-style-type: none"> <li>Positives of this Health provision noted</li> </ul>	Noted in Joint Strategy	<b>Gill Webster</b>	N/A