

# **ANNEX C**

## **Report on status of targets and indicators**

## ANNEX C – TARGET CLASSIFICATIONS

### (a) Not On Track

The County Council will be reviewing all performance indicators as part of the development of LTP2. Those indicators that are 'not on track' will be reviewed through this process, and the actions to bring these indicators back 'on track' will be agreed through the County Council's Transport Panel.

INDICATOR	COMMENTS
<b>Core Indicators</b>	
Number of bus passenger journeys (BV 102)	This indicator is following the national trend of a decline in bus passenger journeys.
<b>Non-core Indicators</b>	
% of users satisfied with local provision of passenger transport information (BV 103)	This indicator has seen a 1% fall in user satisfaction over a three year period. The County Council will be reviewing its Intalink strategy (passenger transport information) for submission with LTP2 in 2005.
% of Hertfordshire population who are aware of TravelWise brand	Improved information is now provided on the HertsDirect website. Other improvements to publicity and information are being developed with the Communications Unit, and work is being undertaken to streamline and improve all Environment Department campaigns.
% of pedestrian crossings with facilities for the disabled (BV165)	To be reviewed through the LTP2 process.
% of repairs to pavement damage which were carried out within 24 hours (L-BV105, CM2.2)	The transition to the new Hertfordshire Highways partnership did result in a temporary deterioration in performance, but progress has improved since 2002/03. However, this indicator is not quite on track to meet the targets for 2003/04 or for 2004/05.
% of potholes repaired within 24 hours of alert (L-BV 105, CM2.1)	The transition to the new Hertfordshire Highways partnership did result in a temporary deterioration in performance, but progress has improved since 2002/03. However, this indicator is not quite on track to meet the targets for 2003/04 or for 2004/05.

INDICATOR	COMMENTS
Number of days temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of sensitive road (BV 100)	The increase in improvement and structural maintenance schemes due to higher levels of LTP funding have had an adverse effect on this indicator whilst the backlog is addressed. The current target may not be appropriate and will be subject to review for LTP2.
% of HGV traffic on local roads	To be reviewed through the LTP2 process.
% of council controlled off-street spaces for short-stay parking	This indicator although still not on track has seen a 1% increase from previous years results.

**(b) Not Applicable**

INDICATOR	COMMENTS
<b>Core Indicators</b>	
Road Condition (BV97a)	There is no clear evidence for this indicator, as there is a new baseline for 2003/04, so no trend is available (rules and parameters were reviewed and changed).
Road Condition (BV97b)	There is no clear evidence for this indicator, as there is a new baseline for 2003/04, so no trend is available (rules and parameters were reviewed and changed).
<b>Non-Core Indicators</b>	
% of pupils who travel to school using sustainable modes	There is no trend available for 2003/04 as the County travel survey is only undertaken every three years.
How are journeys made at peak time in Hertfordshire (modal split)	This is a contextual indicator.
% of journeys made by foot	There is no trend available for 2003/04 as the County travel survey is only undertaken every three years.
Number of stops with full Quality Bus Stop provision (including shelters and Kassel kerbing)	There is no clear evidence for this indicator as it is a new indicator for 2003/04. However, £580,000 of LTP funding is available for 2004/05 to provide bus stops, therefore the target for 2004/05 is expected to be met.

INDICATOR	COMMENTS
% of bus stops to have a minimum kerb height of 125mm	There is no clear evidence for this indicator as it is a new indicator for 2003/04. However, £580,000 of LTP funding is available for 2004/05 to provide bus stops, therefore the target for 2004/05 is expected to be met.
Condition of footways (BV187a)	There is no clear evidence for this indicator as it is a new indicator for 2003/04. The target is to arrest the deterioration in the short term (maintain the indicator at the current level). When the County Council gain an understanding of the deterioration behaviour of the footway asset, a more realistic target can be set.

## (c) 'On Track' but are not obvious

INDICATOR	COMMENTS
<b>Non-Core Indicators</b>	
% of schools with school travel plans	This indicator saw a 7.8% increase in 2003/04, and needs to see a further 13.3% increase if it is to meet the 2004/05 target of 30%. The County Council believe that this indicator will achieve its target as three new School Travel Plan Co-ordinators have been in place since April 2004, with a fourth to be appointed.
Number of Village Travel Plans produced	The County Council is aware of village travel plans currently being developed, and so believe that the target of 6 will be met for 2004/05.
% of bus stops with comprehensive and up-to-date information (CM1.7)	This indicator has seen a 6% rise in previous years, so the County Council believe that a 2% increase for 2004/05 is achievable.
% of the total length of footpaths and other Rights of Way that were easy to use by members of the public (BV 178)	The County Council believes that this indicator will meet its 2004/05 target as Rights of Way are being addressed through the Rights of Way Improvement Plan that is currently being developed.
% of updated interchanges in Hertfordshire	The County Council expect the indicator to meet its target for 2004/05, as a certain number of interchange improvements are programmed (1 per year from 2004/05 to 2006/07).