

## **POLICY STATEMENT**

### **HERTFORDSHIRE COUNTY COUNCIL FUNDED POLICE COMMUNITY SAFETY OFFICERS (PCSOs)**

#### **MISSION STATEMENT**

Hertfordshire County Council (HCC) Police Community Support Officers (PCSOs) exist as part of the wider extended Policing Family to provide reassurance to communities and address local quality of life issues, to help reduce the fear of crime. They do this through targeted high visibility foot patrol, under the operational direction of their police colleagues. The HCC funded PCSOs will complement existing arrangements by providing coverage in those wards not already covered by any PCSO schemes. Each HCC PCSO has designated communities / patrol areas to which they are permanently attached so that they can develop and maintain local contacts and knowledge.

#### **OBJECTIVES**

To provide residents with a network of PCSOs in order to;

- Give greater reassurance by undertaking uniformed, high visibility foot patrol, to give greater accessibility and provide the first point of contact for local communities
- Reduce the disproportionate fear of crime
- Establish robust network of community contacts
- Gather information on criminal activity and quality of life issues to feed into constabulary intelligence links
- Patrol in response to targeted police intelligence, to maximise impact in regard to visibility of patrol, and reduce fear of crime in their patrol areas.
- Work in conjunction with ward constables and other members of police community teams to address local issues of concern
- Work with the public and all other local authorities to embrace issues of concern

#### **MEASURES OF SUCCESS**

- reduction in the fear of crime / an improvement in public reassurance
- improved visible uniformed presence
- reduction/increase in the number of incidents notified to the police
- reduction in crime and disorder levels
- improvements in intelligence gathering
- release of Police time / resources to respond to, and investigate, major incidents

## **OTHER OUTCOMES**

- Prominent and positive media coverage, both regional and national.
- Reduction in anti-social behaviour
- Complimentary letters from public
- Better officer relationships with the public

## **ANNUAL STRATEGIC REVIEW ASSESSMENT**

In order to maintain their focussed strategic overview of performance an annual strategic review assessment will be undertaken in conjunction with the

Constabulary representatives to evaluate funding streams, deployment and general sustainability. As part of pre-planning for budget processes this will be undertaken in Sep / Oct each year.

## **REPORTING FRAMEWORK TO LOCAL LEVEL**

In view of the contributions to be made at district, parish and town councils a robust performance framework will be established in order to inform contributing bodies of the outcomes of local PCSO performance in their respective areas.

## **TRAINING AND PERSONAL DEVELOPMENT OF PCSOs**

Whilst the day-to-day deployment and supervision of PCSOs will be retained by the Constabulary, over-arching HCC policy regarding personal development will, as far as practicably possible, be integrated into current Constabulary frameworks. This will be monitored by CRU staff and the Constabulary.