

Leonard Cheshire Block Contract Hours for January 2003 - December 2003

	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03
Total Contract hours	39,393	39,393	49,239	39,393	39,393	49,239	39,393	49,240	39,392	39,392	39,392	49,240
Total Actual hours	37,984	37,798	46,897	36,846	37,103	46,359	37,458	46,025	37,293	38,127	39,392	47,821
Total Commissioned hours	39,808	40,008	49,439	39,530	39,670	49,791	39,813	49,802	40,248	40,414	41,625	52,768
Percentage of Contract Achieved	96%	96%	95%	94%	94%	94%	95%	93%	95%	97%	100%	97%

Leonard Cheshire are only managing to achieve their contracted hours in the East Herts and Broxbourne area, and occasionally in Watford and Three Rivers. The most difficult area for commissioning services is in St Albans. Leonard Cheshire's explanation of this is due to the inability to contract. Other Block Providers in that area are not having the same difficulty in picking up the work although there are some difficulties in

Appendix 1

2003

Annual Total
512,099
489,103
522,916
96%

in the Hertsmere area.
recruit staff to fulfill the
duties in Hertsmere,