

Appendix 2 Wider Reference Group Contacts List

Organisation	Contact Name
Herts Information, Advice and Guidance (IAG)	Mo Osborne, Acting IAG Manager
	Jane Legate, Manager, Hertfordshire IAG Partnership
E-Learning Partnership	Martin Randall, Project Development Officer, Herts e-Learning Partnership
Learning & Skills Council	Judy Green or Sally Creedy, Grosvenor Road, St Albans
Colleges	Beverley Jones, Manager of Collaborative Provision, North Herts College
	Jane Woodhams, West Herts College, Watford
	Jane Alford, Hertford Regional College, Ware
	Jim Metcalfe, LearnDirect, Herts Regional College, Turnford
	Noel McCartney, Head of Business Enterprise, Oaklands College, St Albans
	Toni Beck, Chairman, Welwyn Hatfield Local Learning Forum, Oaklands College, Welwyn Garden City
College Librarians	Jenny Maidment, Director of teaching and Learning Resources, West Herts College Watford
	Susan Payne, Learning Resources Centre Manager, North Herts College Stevenage
	Ian Radcliffe, Head of Library Services, Hertford Regional College Ware
University of Hertfordshire	Di Martin, Director of Learning and Information Services, Hatfield
	Pam Jardine, Lifelong Learning Centre, University of Hertfordshire
Adult & Community Learning	Irene Austin, Oaklands College, St Albans
	Marianne Stevenson, Community Development Manager CSF
	Hannah Cornock, Three Rivers Learning for Leisure Project, Three Rivers District Council, Rickmansworth,
Herts Learning Partnership	Hilary Bushill, Dacorum Learning Forum, Hemel Hempstead
	Mike Bedford, Hertfordshire Learning Partnership Manager, County Hall
Connexions	Andrew Simmons, Chief Executive, Hertford
	Lynne Coulthard, Operations Manager, Hertford
Community Education Development Officers (CEDOs)	Leroy Williamson, Letchworth
	Sandra Wood, Kings Langley

	Eve Galloway, County Hall
	Carole Connelly, St Albans
Worker' Educational Association (WEA)	Gail Cambery, WEA Organiser for Hertfordshire, Melbourn
Mount Pison	Duncan Burles, Library Governor, The Mount, Bovingdon
Business Link	Sue Hughes, Information Manager, St Albans
Chamber of Commerce	Mr Tim Hutchings, Chief Executive, Hertfordshire Chamber of Commerce, St Albans
Employment Service	Ted Leather, Jobmate Link, Dacorum Borough Council, Hemel Hempstead
UNISON	Sharon Humberstone, Libraries Representative
	Gillian Drage-Shadbolt, Unison full-time Officer
Schools Library Service	Sue Jones, Head of SLS
Primary Schools	Mr. S. Connors, Head, Manorfields, Penningtons, Bishops Stortford (East)
	Ms.D. Massey, Head, St. Johns CofE, Lemsford Village, Welwyn Garden City (East)
	Mr M Mangan, Head Teacher, Bovingdon Primary School (West)
	Laurance Haines, Primary and Nursery School, Vicarage Road Watford (South))
	Martins Wood, Primary School, Mildmay Road, Stevenage (North)
	St Dominic RC Primary School, South Down Rd, Harpenden (West)
Secondary Schools	Jayne Truran, Librarian, Francis Combe School & Community College, Garston (South)
	Kathy Stovin, Librarian, The Priory School, Hitchin (North)
	Sue Penny, Librarian, Simon Balle School, Hertford (East)
	Mr. G. Yapp, Head, Beaumont School, St. Albans
	Ms. E. Stevens, Librarian (West)
Independent Schools	Mrs. S. Bartlett, Librarian, Berkhamsted Collegiate, Berkhamsted
Youth Service	Phil Yugoda Area Youth Worker, CSF
	Mary Westgate, Area Youth Worker, CSF, Watford
Early Years Partnership	Sally Orr, CSF
	Helen Ashdown, Young in Herts (Early Years ChildCare Development Partnership)
HCC Adult Care Services	Sue Gouldthorpe, ACS, Welwyn Hatfield
	Shirley Wilson - Project Manager Elderly and Physical Disability Team, ACS
	Jean Farrer, Head of Policy and Performance, ACS
Hertfordshire Action on Disability	Ms A Waterfield, Woodside Centre, Welwyn Garden City
Herts Society for the Blind	Steve Howells, Trinity Centre, Ware
Herts Hearing Advisory Service	Mr D Burgess, Woodside Centre, Welwyn Garden City
PohWER	Isabella Rutter, Executive Officer, Stevenage

Carers in Herts	Lottie Clark, Hertfordshire Carers Centre, Hertford
Age Concern	Frances Kelly, Information Office, Hitchin
	Janice Calleja, Commercial Manager, Age Concern, WGC
	Margaret Sullivan, Age Concern Information Centre, Stevenage
DISH	Sally Evans, Grosvenor Road, St Albans
DRUM	Ann Donato, Balmoral Centre, Watford
Community Strategy Officers (Sue Bolton (Dacorum)
	Fiona Breaker-Rolfe (N Herts)
	Fiona Brown (Three Rivers/Watford)
	Gill Clutterbuck (St Albans)
	Gerry Foster (Hertsmere)
	David Hughes (E Herts)
	Eileen Mansell (Stevenage)
	Pam Mogford (Three Rivers/Watford)
	Anne Nicodemus (Broxbourne)
	Victor Wan (Welwyn Hatfield)
Community Partnership	Henna Roberts, Community Partnership Manager, Welwyn Hatfield District Council, Welwyn Garden City
Economic & Community Development Unit	Dave Kellett, ECDU
Regeneration	Sara Myers, Employment Development Officer, Welwyn Hatfield District Council, Welwyn Garden City
	Marshall Coleman, Business Development Officer, Welwyn Hatfield District Council, Welwyn Garden City
Ethnic Minority Forums and contacts	Tap Bali, Ravidassia Community Centre, Hitchin
	Santoshni Perera, Community Development Worker, Dacorum Borough Council, Hemel Hempstead
	Andrene McDonald, St Albans Community Forum, St Albans
	Gayle Clifford, Minority Ethnic Development Worker, The Bill Salmon Centre Hatfield
	Shahnaz Mirza, Watford Racial Equality Council, Watford
	Vicky Weir, North Herts Minority Ethnic Forum, Hitchin
	Dwight Smiley, Area Manager Ethnic Minority Achievement Centre (North), Letchworth

	Frances Gradwell, Administrator, The World Forum for Ethnic Minorities, Stevenage
	Headley Parkins, Advocacy Worker, POhWER, Stevenage
	Linda Small , Chairman Herts Black and Ethnic Minority Alliance, c/o Community Care Development Project, St Albans
	Sophia Syed, Social Worker Ethnic Minorities, CSF St Albans
	WPC Norma Wright, Hate Crime Officer, County Police Station, St Albans
Contracted Suppliers	Jennet Ashton, UK Co-ordinator Bibliomondo, Stevenage
	James Sheppard, Central Buying Consortium
Borders	Richard Christie (assistant manager- marketing), Retail Park, Watford
HMV	Mike Autton, HMV, Oxford Street, London
HCC Personnel	Claire Howarth, Personnel Manager, HCC
HCC Corporate Communications	James Odling-Smee, Head of Corporate Communications, HCC
HCC ICT	Stuart Campbell, Corporate Information Systems Manager, HCC
HCC E-Government	Bob Breakey, E government Manager, HCC
HCC Knowledge Management	Martha Moroney, Knowledge Manager, Information Management Unit, HCC
Customer Service Centre	Paul Jackson, Gateway Operations Manager, HCC
District Councils	Tim Beyer, Community Safety Officer, Welwyn Hatfield District Council, Welwyn Garden City
	Mark Poppy, Director of Leisure and Community Services, Welwyn Hatfield District Council, Welwyn Garden City
	Terry Osborne, Head of Strategy, Leisure and Community Services, Welwyn Hatfield District Council, Welwyn Garden City
	Tanya Hilsted Collins, Leisure Development, Three Rivers District Council, Rickmansworth
	Will O'Neil, Community Services, East Herts District Council, Hertford
	John Entwistle, Waltham Cross One Stop Shop, Broxbourne Borough Council, Cheshunt
	Jo Goldberg, Hertsmere Borough Council, Elstree
	Hilary Fyson, Lifelong Learning Manager, The Regeneration Unit, Hemel Hempstead
	Stella Quinlivan, West Watford Information Shop, Watford
	Melvyn Teare, City Centre Manager, St Albans and City District Council, St Albans
	Paul Tonks, Director, Community Services, St Albans and City District Council, St Albans
	Sayan Yaido, Economic Development Officer, St Albans and City District Council, St Albans
Parish Councils	Councillor Arthur Jones, Welwyn Parish Council

	Keith Humphrey, Clerk, Parish Council, Welwyn Garden City
	Cllr Jacqueline Reith, Shenley Parish Council
	Linda Gibling, Clerk, London Colney Parish Council
	Cllr N D Clements, Wheathampstead Parish Council
Town Councils	Peter Clark, Town Clerk, Hatfield
Library User Panel Members	Gerald Game, Cheshunt Library User Panel
	Ken Coleman, Berkamstead ibrary User Panel
	Sue White, Hemel Hempstead Library User Panel
	Cllr R Jameson, Tring Library User Panel
	Stan Gray, Kings Langley Library User Panel
	Catherine Henderson, Hertford and Ware User Panel
	Peter Baines, Welwyn Garden User Panel
	Norman Brown, Sawbridgeworth Library User Panel
	John Cartledge, Borehamwood Library User Panel
	Josephine Jenkins, Harpenden Library User Panel
	Frank Clayton, Hatfield Library User Panel
	Mrs Ann Reddaway, Letchworth Library User Panel
	Lt Col J Fielder, Bishop Stortford Library User Panel
	Peter Lawrence, St Albans Library User Panel
	Miss Marion Trim, Chorleywood
	County Councillor Doug Drake, Royston Library User Panel
Interested Parties	Mr M Taylor, Waltham Cross (Goffs Oak)
	Councillor Peter Lill, Royston Town Council
	Mrs E Honour, Former Stevenage Library User Panel
Citizens' Advice Bureaux (CAB)	Dr June Redgrove, Chairman Welwyn Hatfield CAB, Hatfield
	John Knox, Manager Welwyn Hatfield CAB, Hatfield
	Eve Walker, Manager, Ware CAB, Ware
	Sue Pearlman, CAB, Elstree
	Philippa Harris, Broxbourne CAB, Cheshunt
	Marion Hurl, Stevenage CAB, Stevenage
	Sue Evans, North Herts CAB, Hitchin
	Christine Hammond, Advisory Worker, Citizens Advice Bureau, St Albans

Council for voluntary Service (CVS)	Carmen Dillon, Executive Officer, Council for Voluntary Services, Bill Salmon Centre, Welwyn Garden City
	Lyn Watford, Hertsmere Community Voluntary Support, Potters Bar
	Ian Richardson, Broxbourne Voluntary Sector Development Agency, Cheshunt
	Julia Mayo, Dacorum (Tring/Berkhamsted) CVS Tring
	Mervyn Terrett, North Herts CVS, Hitchin
	Mary Green, Three Rivers Centre for Voluntary Service
	Peggy Hughes, St Albans CVS, St Albans
HCC Arts Development	Catherine Davis, Arts Development Officer, CI
Arts Officer from District/Borough	Joanne Benson, Culture & Regeneration Officer, Stevenage Borough Council, Stevenage
	Katie Tyssen, Arts Development Officer, St Albans City and District Council, St Albans
	Suzanne Rider, Arts Education Officer, Hertfordshire Music Services, Education Centre, Wheathampstead
	Annie Hawkins, Cultural Officer, ECDU
	Caroline Rawle, Curator Welwyn Hatfield District Council, Welwyn Garden City
Hertfordshire Archives and Local Studies	Christine Shearman, Heritage Services Manager, CI
Primary Care Trust	Jacky Nicholls, Broxbourne Primary Care Trust
Health	Maureen Brierley, Director of Nursing for Royston, Buntingford and Bishops Stortford Primary Care Trust, Royston
	Sandra Hone, Health Promotion Officer, Welwyn Hatfield District Council, Welwyn Garden City
	Jo Ridley, Health Visitor St Albans (Bookstart contact)
Access Groups	Brian Wilson, Welwyn Hatfield Access Group, Welwyn Garden City
Regional/ National Partner organisations	Co-East Partnership, Mike Hosking, Head of Library and Information Services, Cambridgeshire County Council
Other Library Authorities	Catherine Blanshard, Assistant Director: Libraries, Leeds City Council
Other	Steve Vartoukian, Social Inclusion Group, Stevenage Borough Council, Stevenage
	Mrs Brenda Pomeroy, Manager, Key Response (Disability Information Service) Stevenage Resource Centre, Stevenage
Children, Schools and Families (Wheathampstead)	Gail Summers, School Governance Officer
	Shahla Taheri White, Adviser for MECSS
	Amber Carroll, Adviser for Personal, Social and Health Education

	Pauline Scott, English Adviser
	Gillian Cawley, County Adviser for English/Senior Adviser Teaching and Learning
	Marcus Cooper, Numeracy Consultant
	Elizabeth Hawkins, Adviser School Development Primary
	Rory Fox, Adviser Gifted and talented pupils
Library Staff	Fiona McDonald, Community Services Development Librarian
	Adam Cleeve, Library Assistant
	Miriam Valencia, Librarian
	Robert Broom, Library Manager
	Tracey Jackson, Senior Library Assistant, Inter-library Loans
External challenger	Diana Edmunds, Managing Director, Instant Library
	Gary Hammersley, Audit Commission