

## ANNEX B – PROGRESS AGAINST LOCAL OBJECTIVES AND TARGETS

Local objectives contained in LTP	Local performance indicators contained in LTP	Source of data	Local targets or outcomes contained in LTP	Baseline data	Progress made in 2002/03 against local outcomes	On track/ not on track to meet targets?	Which national PSA or 10 Year Plan target does the local target/ outcome link to
C	Condition of footways (BV187a, categories 1, 1a and 2)	-	New PI, target to be set for 2003/04	New indicator for 2002/03	Not yet available	Not applicable. This is a new indicator.	-
C	<b>Cost of highway maintenance per 100 km travelled by a vehicle on principal roads (L-BV 93)</b>	Table A of the standard spending assessment indicator data from HCC Corporate Services, and from HCC Environment Finance Forms R02 and COR1.	£0.52 per 100km	£0.19 per 100km (1999/00)	£0.29 per 100km	Yes.	7
A, C	% of repairs to pavement damage which were carried out within 24 hours (L-BV 105, CM2.2)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	99.7% (1999/00)	59.8%	No. Temporary deterioration in performance during transition to new Hertfordshire Highways partnership arrangements.	7

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C	% of potholes repaired within 24 hours of alert (L-BV 105, CM2.1)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	99.25% (1999/00)	72.7%	No. Temporary deterioration in performance during transition to new Hertfordshire Highways partnership arrangements.	7
A, C	% of cases where exposed roadside electrical wiring was made safe within 24 hours of alert (CM 2.3)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	100% (1999/00)	73.3%	No. Temporary deterioration in performance during transition to new Hertfordshire Highways partnership arrangements.	-
C	Average cost of maintaining streetlights (L-BV 95)	Underlying records from HCC HERMIS, proving numbers of streetlights, subway lights and bollards, and data from HCC Env. department RO2 Finance Forms.	<£51.52	£65.07 each (1998/99)	£52.93 (estimate)	Yes. Cost has reduced by 18% over the last few years.	7

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C	% of reported street light faults repaired within 5 working days (CM)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	91.45% (1999/00)	66.5%	No. Temporary deterioration in performance during transition to new Hertfordshire Highways partnership arrangements.	7
C	Number of days temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of sensitive road (BV 100)	HCC Highways Areas monthly charter reports and works orders.	<0.8 days per km	0.8 days per km (1999/00)	2.27 days per km	No. Remedial action required will be considered by the Transport Panel in Autumn 2003.	1, 7
C	<b>Average condition score of bridge stock as measured by inspections year by year</b>	HCC Bridge assessment data	75% by 2002/03	77.8% (2000/01)	78.2%	Yes.	7
C	<b>Number of HCC bridges requiring strengthening.</b>	HCC Bridge Unit database.	14 by 2006	29 (1999/00)	20	Yes.	7
C	% of weak bridges as a proportion of bridge stock.	HCC Bridge Unit database.	4% by 2002/03	4.8% (1999/00)	2.3%	Yes.	7

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C	% of HCC owned carriageway and edge failures as a proportion of HCC assessable bridges	HCC Bridge Unit database	<17.2%	17.2% (2000/01)	13.2%	Yes.	7
C	% of inspections programmed for the year which were completed during the year.	HCC Bridges Unit	100% by 2002/03	93% (1999/00)	89.5%	No. Temporary deterioration in performance during transition to new Hertfordshire Highways partnership arrangements.	7
C	% of bridge stock programmed to be inspected each year.	HCC Bridges Unit	50% by 2002/03	47% (2000/01)	54.1%	Yes.	7
C	Maintenance expenditure expressed as a % of stock value.	HCC Environment Finance Unit	1% by 2002/03	7% (1999/00)	0.8%	Yes.	7
C	Outturn bridge budget expressed as a % of allocation.	HCC Environment Finance Unit	100% by 2002/03	96% (1999/00)	105.7%	Yes.	7
A	<b>Number of slight road injuries per 100 million VKM per year (L213)</b>	HCC Road Safety Plan Review	a) 48.4 for all roads b) 38.18 excluding unclassified roads (new 2002 target)	49.4 (1999/00)	a) 51 b) 40.73	No. Will be considered through Road Safety Plan Review.	3

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A	<b>Proportion of vehicles travelling faster than the speed limit in urban areas (L005)</b>	Local traffic speed monitoring at 11 designated sites in Hertfordshire.	Reduction in the number of vehicles breaking 30mph and 40mph speed limits, in urban areas when compared to 1999 (revised target 2002)	30mph – 43% 40mph – 39% (1999)	30mph – 43% 40mph – 30%	Yes. Significant reduction in 40mph areas.	3
A	Number of sites requiring road accident investigation (CM2.6)	Accident Data Report produced by Mouchel TSC.	<392 road sites	392 road sites (1998/99)	364	Yes.	3
A	Number of drivers taking part in driving courses (CM2.9)	Lists of driving courses and attendance figures run by HCC Road Safety Unit.	Over 2000 per year	1955 (1999/00)	1900	Not met in 2002/03 but only 5% shortfall.	3
A	Number of children taking part in cycle training courses (CM2.8)	Road Safety Unit, lists of courses, dates and attendance.	6000 per year	6470 (1999/00)	7632	Yes.	3, 5
A	Number of fatal or serious injuries resulting from road traffic accidents per 1 million miles travelled by a vehicle (E2)	HCC Road traffic and accident data	<0.23	0.23 (2000)	0.205	Yes.	3
A	% of accidents in which speed is a contributory factor.	HCC Road traffic accident data	No target set	40.9% (2000/01)	Not yet available	Not applicable. Contextual indicator only.	3

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E, H	% of pupils who travel to school using sustainable modes.	HCC County Travel Survey undertaken every three years.	65% by 2005	62% (1999)	59%	No, but improvements expected as number of school travel plans increases.	1
E, H	% of schools with school travel plans.	HCC Safer routes to school quarterly reports.	10% by 2005	0.8% (1999/00)	8.9%	Yes.	1
E	Average daily traffic flows on rural local roads.	Hertfordshire road traffic data on 'C' roads.	No target set	6800 vehicle per day (1999/00)	7200 vehicles per day	Not applicable. Contextual indicator only.	-
G, H	% of bus stops with comprehensive and up-to-date information (CM1.7)	HCC passenger transport unit engineers spot check random bus stops.	90% by 2005/06	80% (2001/02) (out of 4050 stops)	86% (3459 out of 4022)	Yes.	2
G	% of buses keeping to schedule (CM1.5).	Bus operators measure indicator in response to Traffic Commissioners guidelines.	95% by 2005/06	89% (1998/99)	94%	Yes.	2
G	Cost per passenger journey of subsidised bus services (L-BV 94).	HCC passenger transport unit. Number of journeys data and RO forms from HCC finance.	Maintain position as cheapest authority. Local target £0.50 2002/03	£0.39 per passenger km (1998/99)	£0.52 (estimate)	No, but target only missed by 4%.	-
D, G	Local Bus Services (VKM per year) (Q-L061).	HCC passenger transport unit. Data based on ticket sales	No target set. Not within HCC control due to commercial operations.	31.7 million km (1998/99)	30.1 million km	Not applicable. Contextual indicator only.	-

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G	Contracts producing a 25% rate of return (E3)	Herts Bus operators	No target set.	91.8% (1999/00)	87.1% (169 out of 194)	Not applicable. Contextual indicator only.	-
G	Age of Bus Fleet	Bus operators	7 years by 2005/06	8 years (2001/02)	8 years	No improvement in 2002/03, but target can still be met.	2
G	% of bus services cancelled for reasons within operators control	Bus operators	0.4% by 2005/06	0.5% (2001/02)	Not yet available	-	2
G	Number of buses with CCTV	Bus operators	All those serving routes with crime and disorder or pupil behaviour problems	59 (2001/02)	54	Yes. All qualifying routes covered.	2
G	% of urban households within 5 minute walk of half hourly or better bus service	HCC Passenger Transport Unit	85% by 2005/06	79% (2001/02) (301692 out of 381164 households)	80%	Yes. It should be noted that the methodology for calculating this indicator has changed so that it is more accurate.	2
D, G	% of bus stops meeting Disability Discrimination Act standards	HCC Passenger Transport Unit	75% by 2005/06	1% (2001/02) (out of 4050 stops)	1.5%	No. Programme of works for 2002/03 delayed. Increased programme for 2003/04 and 2004/05 should bring performance back on track.	2

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D, G	% of bus fleet meeting Disability Discrimination Act standards	HCC Passenger Transport Unit	70% by 2005/06	31% (2001/02) (out of 400 buses)	Not yet available	-	2
E, G	% of buses that are low emission	HCC Passenger Transport Unit	75% by 2005/06	38% (2001/02) (out of 400 buses)	Not yet available	-	2, 4
D, G, H	<b>% of rail stations in Hertfordshire with facilities for disabled people at all platforms (E4).</b>	Rail operators	>31.4%	31.4% (2000/01)	Not yet available	-	2
D, E, G, H	<b>% of rail stations with cycle parking facilities (E6)</b>	Rail operators	>43%	43% (2000/01)	Not yet available	-	2, 5
D, E	<b>% of journeys made by foot.</b>	HCC County Travel Survey undertaken every three years.	>12.4%	12.4% (1999)	8%	No. Remedial actions required to be considered by Transport Panel in Autumn 2003.	-
C	% of the total length of footpaths and other Rights of Way that were easy to use by members of the public (BV 178)	HCC Rights of Way Unit data. HCC Rights of Way log 'walked assessment' data. Data entered onto HCC HERMIS system.	55% 2002/03 target using CSS/Countryside Agency methodology	72.7% (1999/00)	40.3%	No. Remedial actions required to be considered by Transport Panel in Autumn 2003.	-

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C, D	Number of parking facilities on the highway for powered two-wheelers.	District council data	>111	111 (2000/01)	122	Yes.	1
C	Number of urban areas with CPZ's.	District council data	>8	8 (1999/00)	8	Yes.	1
C	% of council controlled off-street spaces for short-stay parking.	District council data	>47%	47% (2000/01)	45%	No.	1
G, H	% of updated interchanges in Hertfordshire (E5)	HCC Passenger Transport Unit	>5%	5% (2000/01)	Not yet available	-	1
G, H	% of users satisfied with local provision of passenger transport information (BV 103)	Public satisfaction survey based on a random sample of 3200 Hertfordshire residents from the electoral register.	50% in 2003/04 60% in 2006/07 (User satisfaction surveys undertaken every three years)	40% (2000/01) measured by audit commission	Next survey to be undertaken in 2003/04.	Not applicable.	-
B, H	Number of Village Travel Plans produced.	HCC Asset Management Unit	14 by 2006	0 (2002/03)	0	Not applicable. New indicator for 2003/04.	1
H	Number of company travel Plans developed during the year.	HCC Business TravelWise data	25 companies per year, whilst supporting at least 20 companies who are working towards their travel plan.	Not yet available	Not yet available	-	1

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H	% of Hertfordshire population who are aware of TravelWise brand.	Annual TravelWise survey	>18%	18% (1999)	Next survey to be undertaken in 2003.	Not applicable.	1
G	% of passengers arriving at Stansted Airport by passenger transport.	BAA Stansted Airport Access Strategy report	36% end 2010	33% (1996)	34% (estimate)	Yes.	2
G	% of passengers arriving at London Luton Airport by passenger transport.	London Luton Airport Access Strategy report	35% or above by end 2006	21% (2000)	Not yet available	-	2
D, F	% of employees arriving at Stansted Airport by means other than car driving.	BAA Stansted Airport Access Strategy report	16% end 2010	7% (1997)	11% (estimate)	Yes.	1
D, F	% of employees arriving at London Luton Airport by means other than car driving.	London Luton Airport Access Strategy report	30% or above by end 2006	8% (2000)	Not yet available	-	1

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H	<b>How much information is available in other languages and formats (CM3.3)</b>	All units in the HCC environment department contacted to see how much public material produced, with numbers of what is produced in other languages or formats.	>3%	3% (1998/99)	1.43%	No. Target needs to be reviewed in light of take-up of material that is produced. Other languages and formats are offered on all main documents	-
D	<b>% of pedestrian crossings with facilities for the disabled (BV 165)</b>	HCC Highways Areas monthly charter reports.	>51.8%, but the current programme of refurbishments is working towards 100% compliance by October 2004 in line with DDA requirements.	51.8% (1998/99)	78%	Yes.	-
E	Working with local people and groups to improve the quality of the environment (CM3.2)	Individual units within the HCC Environment department are contacted to provide information.	> 82 new, continuing and closed forums	82 new, continuing and closed forums (1999)	111 continuing forums	Yes.	-

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H	What efforts have been made to involve local ethnic minority, disabled people and women and their organisations in our consultations (EQ)	HCC Environment department units contacted to determine how many forums are open to all, and are in accessible meeting rooms.	No target set	-	The Environment Department has introduced a process to ensure that a demographic profile of target communities is prepared prior to commencing any consultation. Targets for contacting disadvantaged groups are set and these are tested in a post consultation evaluation	Not applicable. Not a numeric target.	-
D, G	Number of buses/ vehicles with low floor or DPTAC facilities. (EQ)	HCC Passenger Transport Unit	>340 DPTAC, 70 low floor	340 DPTAC including 70 low floor (1999)	350 DPTAC including 150 low floor (out of 380 buses)	Yes.	-
E	<b>Number of districts meeting the NAQS standard for Nitrogen Dioxide levels (21 ppb by 2005).</b>	District Council data	All ten districts by 2005	4 (1999)	3	No.	4
-	<b>% of non-core network that has been detrunked.</b>	HCC Environment Department	100%	0% (2000/01)	0%	Yes. 85% of the network was detrunked on 1 May 2003.	-

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B, F	% of HGV traffic on local roads.	HCC Road traffic data on 'B' and 'C' roads based on VKM	<5%	5% (1999/00)	6%	No. Remedial actions required to be considered by the Transport Panel in Autumn 2003.	1
C	% increase in traffic on non-principal roads.	HCC Road traffic data on 'B' and 'C' roads	<1.1%	1.1% (1999/00)	-0.5%	Yes.	1
-	How are journeys made at peak time in Hertfordshire (modal split) (E7)	TravelWise cordon surveys.	No target set	Car – 83.6% Bus – 10.8% Foot – 4.3% Bicycle – 0.7% M'cycle – 0.7% (1999)	Car – 83.4% Bus – 10.5% Foot – 4.8% Bicycle – 0.7% M'cycle – 0.7%	Not applicable. Contextual indicator only.	1

