

ANNEX A – Progress Towards Local Objectives and Targets

Local objectives contained in LTP	Local performance indicators contained in LTP	Source of data	Local targets or outcomes contained in LTP	Baseline data	Progress made in 2001/02 against local outcomes	On track/ not on track to meet targets?	Which national PSA or 10 Year Plan target does the local target/ outcome link to (see attached)
G, H	Total number of passenger journeys made annually on local buses within Hertfordshire (BV 102)	HCC passenger transport unit. Information based on ticket sales.	Reverse decline in bus patronage and recover to 2000/01 levels by 2005/06	33.9 million (2000/01)	Not yet available		2
G	% of users satisfied with local bus services (BV 104)	Public satisfaction survey based on a random sample of 3200 Hertfordshire residents from the electoral register.	45% in 2003/04 50% in 2006/07 (User satisfaction surveys are undertaken every three years)	38% (2000/01) measured by audit commission	38% (2000/01)		-
H	Number of cycle trips per day in Hertfordshire.	HCC County Travel Survey undertaken every three years.	250,000 by 2012	63,200 (1999)	Next survey to be undertaken in 2002		7
C	% of principal roads with a residual life of 5 years and over	National Road Maintenance Condition Survey information and deflectograph survey information on HCC HERMIS system.	94%	89% (1999/00)	Not yet available		10
A	Number of KSI casualties per year (BV 99)	HCC Road Safety Plan Review	976 (2001)	912 (2000/01)	894	Yes	6
A	Number of child KSI casualties per year (BV 99)	HCC Road Safety Plan Review	99 (2001)	91 (2000/01)	Not yet available		6

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C	% of principal roads with a negative residual life (BV 96)	National Road Maintenance Condition Survey information and deflectograph survey information on HCC HERMIS system.	<4.7%	4.7% (2000)	Not yet available		10
G	% of rural households within 10 minutes walk of an hourly or better bus service	HCC Passenger Transport Unit	40% by 2005/06	36% (2001/02) (26556 out of 72611 households)	36%		2, 8
C	Cost of highway maintenance per 100 km travelled by a vehicle on principal roads (BV 93)	Table A of the standard spending assessment indicator data from HCC Corporate Services, and from HCC Environment Finance Forms R02 and COR1.	£0.52 per 100km by 2001/02	£0.19 per 100km (1999/00)	Not yet available		10
C	% of non-principal roads with a negative residual life (BV 97)	National Road Maintenance Condition Survey information and deflectograph survey information on HCC HERMIS system.	<4.85%	4.85% (2000/01)	Not yet available		10
A, C	% of repairs to road damage which were carried out within 24 hours (BV 105)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	99.25% (1999/00)	Not yet available		10

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A, C	% of repairs to pavement damage which were carried out within 24 hours (BV 105)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	99.7% (1999/00)	99%		10
C	% of potholes repaired within 24 hours of alert (CM)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	99.25% (1999/00)	97.7%		10
C	% of pavements repaired within 24 hours of alert (CM)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	99.7% (1999/00)	Not yet available		10
A, C	% of cases where exposed roadside electrical wiring was made safe within 24 hours of alert (CM)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	100% (1999/00)	93.8%		-
C, D	% of streetlights not working as planned (BV 98)	Number of streetlight faults from HCC HERMIS reports.	<2%	0.55% (1999/00)	Not yet available		10
C	Average cost of maintaining streetlights (BV 95)	Underlying records from HCC HERMIS, proving numbers of streetlights, subway lights and bollards, and data from HCC Env. department RO2 Finance Forms.	<£51.52 each for 2000/01	£65.07 each (1998/99)	Not yet available		10

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C	% of reported street light faults repaired within 5 working days (CM)	HCC Highways Areas monthly charter reports produced from defect report sheets.	100%	91.45% (1999/00)	Not yet available		10
C	Number of days temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of sensitive road (BV 100)	HCC Highways Areas monthly charter reports and works orders.	<0.8 days per km	0.8 days per km (1999/00)	1.677 days per km	No. There has been a programme of improvements following the damage caused by the severe winter in 2000/01.	1, 10
D	% km of Rights Of Way serviceable per year (Env)	HCC Rights Of Way Unit data. HCC Rights of Way unit log 'walked assessment' data. Data entered onto HCC HERMIS system.	No target set.	73% (2000/01)	Not yet available		-
C	Average condition score of bridge stock as measured by inspections year by year	HCC Bridge assessment data	75% by 2002/03	77.8% (2000/01)	Not yet available		10
C	Number of HCC bridges requiring strengthening.	HCC Bridge Unit database.	14 by 2006	29 (1999/00)	Not yet available		10

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C	% of weak bridges as a proportion of bridge stock.	HCC Bridge Unit database.	4% by 2002/03	4.8% (1999/00)	Not yet available		10
C	% of HCC owned carriageway and edge failures as a proportion of HCC assessable bridges	HCC Bridge Unit database	<17.2%	17.2% (2000/01)	Not yet available		10
C	% of inspections programmed for the year which were completed during the year.	HCC Bridges Unit.	100% by 2002/03	93% (1999/00)	Not yet available		10
C	% of bridge stock programmed to be inspected each year.	HCC Bridges Unit.	50% by 2002/03	47% (2000/01)	Not yet available		10
C	Maintenance expenditure expressed as a % of stock value.	HCC Environment Finance Unit.	1% by 2002/03	7% (1999/00)	Not yet available		10
C	Outturn bridge budget expressed as a % of allocation.	HCC Environment Finance Unit	100% by 2002/03	96% (1999/00)	Not yet available		10
A	Number of slight road injuries per 100 million VKM per year (BV 99)	HCC Road Safety Plan Review	47 (2005)	49.4 (1999/00)	Not yet available		6

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A	Proportion of vehicles travelling faster than the speed limit in urban areas (Env)	Local traffic speed monitoring at 11 designated sites in Hertfordshire.	<43% on weekdays (30mph) <49% at weekends (30mph)	43% on weekdays 49% at weekends (1999)	38% on weekdays 46% at weekends	Yes	6
A	Number of sites requiring road accident investigation (CM)	Accident Data Report produced by Mouchel TSC.	<392 road sites	392 road sites (1998/99)	Not yet available		6
A	Number of drivers taking part in driving courses (CM)	Lists of driving courses and attendance figures run by HCC Road Safety Unit.	Over 2000 per year	1955 (1999/00)	2040 drivers/riders trained	Yes	6
A	Number of children taking part in cycle training courses (CM)	Road Safety Unit, lists of courses, dates and attendance.	6000 per year	6470 (1999/00)	7114	Yes	6, 7
A	Number of fatal or serious injuries resulting from road traffic accidents per 1 million miles travelled by a vehicle (Env)	HCC Road traffic and accident data.	<0.109	0.109 (1999/00)	Not yet available		6
A	% of accidents in which speed is a contributory factor.	HCC Road traffic accident data.	No target set	40.9% (2000/01)	Not yet available		6

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E, H	% of pupils who travel to school using sustainable modes.	HCC County Travel Survey undertaken every three years.	65% by 2005	62% (1999)	Next survey to be undertaken in 2002		1
E, H	% of schools with school travel plans.	HCC Safer routes to school quarterly reports.	10% by 2005	0.8% (1999/00)	Not yet available		1
E	Average daily traffic flows on rural local roads.	Hertfordshire road traffic data on 'C' roads.	No target set	6800 vehicle per day (1999/00)	Not yet available		-
G, H	% of bus stops with comprehensive and up-to-date information (CM)	HCC passenger transport unit engineers spot check random bus stops.	90%	80% (2001/02) (out of 4050 stops)	80%		2
G	% of buses keeping to schedule (CM).	Bus operators measure indicator in response to Traffic Commissioners guidelines.	95%	89% (1998/99)	90%		2, 9
G	Cost per passenger journey of subsidised bus services (BV 94).	HCC passenger transport unit. Number of journeys data and RO forms from HCC finance.	Maintain position as cheapest authority	£0.39 per passenger km (1998/99)	£0.49		-
D, G	Total annual distance operated by all local authority buses within the area of the authority (BV 101).	HCC passenger transport unit. Data based on ticket sales.	No target set	31.7 million km (1998/99)	Not yet available		-

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G	Contracts producing a 25% rate of return (Env).	Herts Bus operators.	No target set	91.8% (1999/00)	85% (out of 178 contracts)		-
G	Age of Bus Fleet	Bus operators	7 years by 2005/06	8 years (2001/02)	8 years		2
G	% of bus services cancelled for reasons within operators control	Bus operators	0.4% by 2005/06	0.5% (2001/02)	0.5%		2
G	Number of buses with CCTV	Bus operators	All those serving routes with crime and disorder or pupil behaviour problems	59 (2001/02)	59	-	2
G	% of urban households within 5 minute walk of half hourly or better bus service	HCC Passenger Transport Unit	85% by 2005/06	79% (2001/02) (301692 out of 381164 households)	79%		2
D, G	% of bus stops meeting Disability Discrimination Act standards	HCC Passenger Transport Unit	75% by 2005/06	1% (2001/02) (out of 4050 stops)	1%		2
D, G	% of bus fleet meeting Disability Discrimination Act standards	HCC Passenger Transport Unit	70% by 2005/06	31% (2001/02) (out of 400 buses)	31%		2
E, G	% of buses that are low emission	HCC Passenger Transport Unit	75% by 2005/06	38% (2001/02) (out of 400 buses)	38%		2, 4

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D, G, H	% of rail stations in Hertfordshire with facilities for disabled people at all platforms (Env).	Rail operators.	>31.4%	31.4% (2000/01)	Not yet available		3
D, E, G, H	% of rail stations with cycle parking facilities (Env)	Rail operators.	>43%	43% (2000/01)	Not yet available		3, 7
D, E	% of journeys made by foot.	HCC County Travel Survey undertaken every three years.	>12.4%	12.4% (1999)	Next survey to be undertaken in 2002		-
C, H	% of links of footpaths and other RIGHTS OF WAY which were signposted where they leave the road (AC-P6a)	HCC Rights of Way Unit log 'walked assessment' data. Data entered onto HCC HERMIS system.	100%	73% (1999/00)	89% of links signposted, but 9% of these require repair/replacement		-
C	% of the total length of footpaths and other Rights of Way that were easy to use by members of the public (AC-P6b)	HCC Rights of Way Unit data. HCC Rights of Way log 'walked assessment' data. Data entered onto HCC HERMIS system.	>72.7%	72.7% (1999/00)	61%	No. The 2001/02 result is based on a new definition and existing statistics. A new survey method will be in place from 2002/03	-

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C, D	Number of parking facilities on the highway for powered two-wheelers.	District council data.	>111	111 (2000/01)	Not yet available		1
C	Number of urban areas with CPZ's.	District council data.	>8	8 (1999/00)	Not yet available		1
C	% of council controlled off-street spaces for short-stay parking.	District council data.	>47%	47% (2000/01)	Not yet available		1
G, H	% of updated interchanges in Hertfordshire (Env)	HCC Passenger Transport Unit	>5%	5% (2000/01)	Not yet available		1
G, H	% of users satisfied with local provision of passenger transport information (BV 103)	Public satisfaction survey based on a random sample of 3200 Hertfordshire residents from the electoral register.	50% in 2003/04 60% in 2006/07 (User satisfaction surveys undertaken every three years)	40% (2000/01) measured by audit commission	40% (2000/01)		-
H	% of the county's workforce employed by companies with a company travel plan.	HCC Business TravelWise data.	35% (2005)	20% (2000)	Not yet available		1
H	% of Hertfordshire population who are aware of TravelWise brand.	Annual TravelWise survey.	>18%	18% (1999)	Not yet available		1

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G	% of passengers arriving at Stansted Airport by passenger transport.	BAA Stansted Airport Access Strategy report.	36% end 2010	33% (1996)	34%		2, 3
G	% of passengers arriving at London Luton Airport by passenger transport.	BAA Luton Airport Access Strategy report.	35% or above by end 2006	21% (2000)	27%		2, 3
D, F	% of employees arriving at Stansted Airport by means other than car driving.	BAA Stansted Airport Access Strategy report.	16% end 2010	7% (1997)	9%		1
D, F	% of employees arriving at London Luton Airport by means other than car driving.	London Luton Airport Access Strategy report.	30% or above by end 2006	8% (2000)	11%		1
H	How much information is available in other languages and formats (CM)	All units in the HCC environment department contacted to see how much public material produced, with numbers of what is produced in other languages or formats.	>3%	3% (1998/99)	Not yet available		-

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D	% of pedestrian crossings with facilities for the disabled (AC-P5)	HCC Highways Areas monthly charter reports.	>51.8%	51.8% (1998/99)	Not yet available		-
E	Working with local people and groups to improve the quality of the environment (CM)	Individual units within the HCC Environment department are contacted to provide information.	> 82 new, continuing and closed forums	82 new, continuing and closed forums (1999)	Not yet available		-
H	What efforts have been made to involve local ethnic minority, disabled people and women and their organisations in our consultations (EQ)	HCC Environment department units contacted to determine how many forums are open to all, and are in accessible meeting rooms.	No target set	The Environment Department has introduced a process to ensure that a demographic profile of target communities is prepared prior to commencing any consultation. Targets for contacting disadvantaged groups are set and these are tested in a post consultation evaluation.	Not yet available		-

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D, G	Number of buses/vehicles with low floor or DPTAC facilities. (EQ)	HCC Passenger Transport Unit.	>340 DPTAC, 70 low floor	340 DPTAC 70 low floor (1999)	Not yet available		-
E	Number of districts meeting the NAQS standard for Nitrogen Dioxide levels (21 ppb by 2005).	District Council data.	All ten districts by 2005	4 (1999)	Not yet available		4
-	% of non-core network that has been detrunked.	HCC Environment Department.	100%	0% (2000/01)	Not yet available		-
B, F	% of HGV traffic on local roads.	HCC Road traffic data on 'B' and 'C' roads based on VKM.	<5%	5% (1999/00)	Not yet available		1
C	% increase in traffic on non-principal roads.	HCC Road traffic data on 'B' and 'C' roads.	<1.1%	1.1% (1999/00)	Not yet available		1
-	How are journeys made at peak time in Hertfordshire (modal split) (Env)	TravelWise cordon surveys.	No target set	Car – 83.6% Bus – 10.8% Foot – 4.3% Bicycle – 0.7% M'cycle – 0.7% (1999)	Car – 80.1% Bus – 12.1% Foot – 6.2% Bicycle – 0.8% M'cycle – 0.8%	-	1
C	Condition of footways	-	New PI, target to be set for 2003/04	New indicator for 2002/03	New indicator for 2002/03	-	-

