

9. PASSENGER TRANSPORT

A wide ranging programme for passenger transport has been delivered based on the key elements of Interchanges, Bus Priority, Passenger Facilities and Information, Accessibility, Alternative Fuels and Smartcard Ticketing.

What was delivered in 2000/01?

Scheme	Status
Waltham Cross bus station	Completed and opened
Hitchin station interchange	Scheme progressed
Hatfield station interchange	Scheme progressed
Cheshunt railway station	Design work undertaken
Borehamwood Tesco Store	Design work undertaken
Intalink	
- Improved delivery & distribution of publications and roadside information	Improvements implemented
- Investment in electronic journey planner terminals and bus station systems	Implemented
- Role in setting up regional Traveline call centre (South Merstham)	Implemented

Financial details for the above schemes can be found in the Finance Forms in the technical document accompanying this report.

Changes to the published programme

- Progress on partnership schemes with the railway industry has been severely hampered by the aftermath of the Hatfield crash, therefore a number of projects have been held over to the financial year 2001/02.

New Links and Initiatives

- Regional Traveline call centre at South Merstham.
- New contract with Adshel Ltd for the provision of bus shelters.
- New bus stop audit mechanism to assess the future workload for adaptation of the County's 4000 bus stops to meet DDA criteria.
- Through ticketing between bus and rail services.
- Town centre information points
- Trial of text-based real-time information.

The Programme for 2001/02.

Scheme	£'000s
Interchanges	
- Hatfield Station forecourt	30
- Abbey Line stations (Rail Passenger Partnership)	30
Bus Priority	
- MOVA (countywide)	100
- Bush Hall MOVA scheme completion	5
- Thorley signals completion	10
- CCTV at rising bollards	30
Passenger Facilities	
- Bus stop hardware replacement, improvements & hardstands	150
- Rural bus shelter grants	10
- Sawbridgeworth experimental bus service stops	10
Access	
- Dial-a-ride & new accessible vehicles	205
- Broxbourne station lifts (Rail Passenger Partnership)	75
- Letchworth station lifts (Rail Passenger Partnership)	75
- DDA bus stop improvements (countywide)	100
Passenger Information	
- PATS replacement (phase 1)	300
- PATS roadside maintenance module	45
- Town Centre Infopoints	25
- Bus station Customer Information Screens (CIS)	25
- Hatfield station CIS	25
- Hitchin station CIS	25
- ePIP upgrades (Electric Passenger Information Point)	30
- Hatfield Road roadside info trial	45
Smartcard - ITSO upgrade/leases and extensions	250
Alternative Fuels - LPG pilot project	100
Croxley Rail Link (Transport & Works Act)	300
TOTAL	2000

Changes to the published programme

- The Tesco Borehamwood store scheme appears on the 2000/01 programme as having design work undertaken. This scheme will not be progressed in 2001/02 as it will not be funded within the 2001/02 budget.

Funding Sources

In addition to the £0.7 million of LTP funding for 2000/01 there have also been contributions from Railtrack, rail operators, London Transport and S106 contributions. Rail Passenger Partnership bids are also envisaged for the disabled access projects to be supplemented by LTP and other funding.

In addition to the £2 million of LTP funding for 2001/02 the programme could secure up to £8 million external funding from the following sources:

- The rail industry - through RPP bids (£6 million);
- Adshel - through the newly signed countywide bus shelter agreement (£2 million);
- Bus and rail operators - through commitments to the Intalink partnership (£75,000).