

## Concessions apply to the following groups

People under 16

- Lower overdue charges
- No charge to borrow children's talking books
- No charge to reserve children's books and children's talking books

People over 65

People on low income who receive benefits

- Lower overdue charges
- Lower charges for talking books
- Lower charges for music recordings

People with disabilities

- No overdue charges
- No charge for reminder letters
- No charge for music recordings and talking books
- No charge for reservations

Carers  
Childminders  
Basic skills tutors  
Housebound users

- No overdue charges
- No charge for reminder letters
- No charge for music recordings and talking books (except childminders)
- No charge for reservations on Hertfordshire stock
- Extended loan period
- Additional item allowance

People with dyslexia, basic skills needs, or who need help to read English

- No charge to borrow talking books and media packs
- No charge for reservations on Hertfordshire stock

# Hertfordshire Libraries Charges and Concessions

LB 77 04/08

Libraries

01438 737333 / 01923 471333

[www.hertsdirect.org/libraries](http://www.hertsdirect.org/libraries)



	loan time	charge	concessions where applicable
<b>Talking books</b>			
1-4 cassettes / CDs	3 weeks	75p	25p
5-9 cassettes / CDs	3 weeks	£1.50	50p
10+ cassettes / CDs	3 weeks	£2.25	75p
Children's talking books	3 weeks	free	free

**Linguaphone language courses**

Set	13 weeks	£7.50	none
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**DVDs and videos**

DVDs	1 week	£3.00	none
Children's DVDs (except feature films)	1 week	£1.25	none
All videos	1 week	£1.25	none

**Music recordings**

CD	1 week	£1.00	30p
CD sets	1 week	£2.00	60p

**DVDs, videos and CDs**

Repeat charges are made for DVDs, videos and CDs kept longer than a week

**Reservations**

	charge	concessions where applicable
Including notification	50p	free
Children's books	free	free
Children's talking books	free	free
Selection of books in languages other than English	free	free
Extra charge for items borrowed from outside Hertfordshire	£3.00	free

**Overdue items****Books and talking books**

		charge	
Adult members	1 week	15p a day	up to 75p
	2-6 weeks	75p a week	up to £4.50
Members under 16 or over 65	1 week	5p a day	up to 25p
	2-6 weeks	25p a week	up to £1.50
Charge for each reminder letter sent		50p	

**Copying and printing**

Please see posters in libraries