



## Butterwick Day Services Newsletter September 2006

**Welcome to the Butterwick newsletter. The newsletter is one of the ways we are going to be keeping you up to date with everything going on at our service.**

### **New Opportunities**

The most exciting development to inform you about is the opportunity for Butterwick to modernise our current services. This means that we will be actively working towards a gradual move into more community based facilities, with an aim of integrating service users with the local community.

The idea for modernising day services came from a government white paper called 'Valuing People.' This outlines the aims and objectives for service users to become an active and visual part of their local communities, rather than receiving their service in large, segregated buildings.



This may sound like a challenging and possibly daunting change, however, each aspect of the modernisation will be planned and

discussed with service users and carers to ensure a person centred approach is achieved. This will be done on an individual basis to ensure everyone has a chance to understand and share input on the service they will be receiving.

We very much want you to be a part of this exciting new opportunity and are eager to receive feedback as the process begins, as well as throughout its development.

A new post has been created within Butterwick to support and plan the modernisation. This Project Worker post has been filled by Bridie Anderson. Bridie has previously worked at Hornbeams Day Services in Welwyn Garden City, supporting them with their process of modernisation. This has been very successful, and the service users are enjoying and benefiting from the new style of services they are receiving.

There will be opportunities for people to visit the new style of services in both Watford and Welwyn Garden City. If you would like to be involved in any of these visits, please feel free to contact any of the management team at Butterwick to arrange this.

### **About Modernisation**

In order to offer the best standard of service possible, we will be looking to relocate our resources throughout St. Albans. We will be exploring other more community centred bases; this may mean building or refurbishing so that we can offer a service with the special equipment people need.



There are no definite plans yet as we are just beginning the modernisation process, but we will keep you informed of any developments.

## **Communication**

To ensure that you are all involved with the modernisation process, a Communication Strategy has been put into place. This is a document which outlines the various methods we will be using to maintain positive channels of communication so that everyone is aware of what is happening, how and when.

This will include carer's forums, open books for suggestions and individual Person Centred interviews.

If you feel that there is any way we can improve on communication we would really appreciate you sharing your ideas.

We will keep you all up to date with each step of the modernisation process and welcome your comments, questions and feedback.

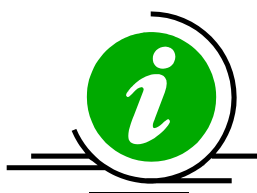


## **Other news**

Our current Manager, Sue Gale, has secured a secondment opportunity within the Three Rivers Community Learning Disability Team. Sue will be leaving Butterwick to manage the social work team for 12 months. Her last day with us will be Friday 29<sup>th</sup> September 2006.

We would like to take this opportunity to thank Sue for all her hard work and the inspiration she has provided over the last 2  $\frac{1}{2}$  years. She has supported staff, service users and carers and made Butterwick a service to be proud of. She will be missed and we wish her the very best of luck in her new post.

Sue's post will be filled by Paul Connor. Paul has a wealth of experience in Day Services, particularly in planning and implementing the Modernisation process. He has successfully supported both Balmoral and Geddings to reprovide their services and is eager to bring his knowledge and skills to Butterwick. We look forward to welcoming Paul, who will take up his post in early October.



For more information please contact:

Sue Gale / Bridie Anderson  
Manager / Project Worker  
Butterwick Day Services  
1 Hixberry Lane  
St. Albans  
Herts  
AL4 0TZ

Louise Sampong  
Project Manager  
Day Opportunities  
Hertfordshire County Council  
Mount Pleasant  
Mount Pleasant Lane  
Hatfield  
AL9 5PU

Tel: 01727 861393

Tel: 01707 280614