

How is Hertfordshire County Council performing?

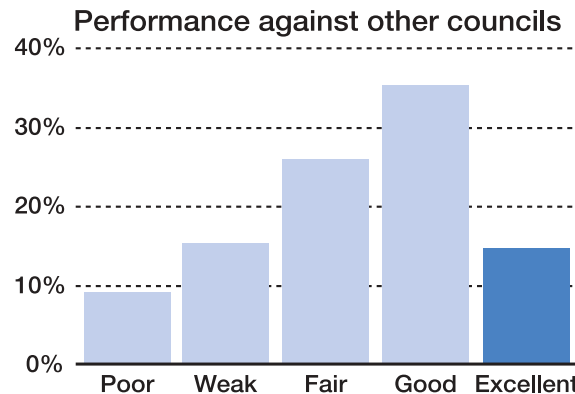
Overall performance

excellent

Hertfordshire County Council has been measured as **excellent** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. how Hertfordshire County Council is run; and
2. how Hertfordshire County Council's main services perform.



1. How is Hertfordshire County Council run?

Hertfordshire County Council received a measurement of **4 out of 4** for the way it is run.

The Council provides strong services for local people, particularly in education and social care. It uses its resources well and operates within a sound financial framework that allows priorities to be well funded. The Council has clear priorities that are derived from effective consultation and engagement with the community. It works closely and creatively with partners to deliver complex initiatives for the benefit of local people and is investing in a range of projects to secure continuous improvement in services.

2. How do Hertfordshire County Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Service performance	1 (lowest)	4 (highest)
Education		4 out of 4
Social care – children		3 out of 4
Social care – adults		3 out of 4
Environment		3 out of 4
Libraries and leisure		3 out of 4
Use of resources		4 out of 4
Overall service performance		4 out of 4