

Ref:



## **The Person**

### **Day Services Support Worker (DSSW), Adult Care Services**

1. Due to the nature of the job, you must be physically fit to a level where you are able to assist our clients with their personal care needs and recreational activities.
2. Ability to provide emotional support and personal care (e.g. bathing, toileting, feeding).
3. Ability to support clients to take part in social and recreational activities and to be more independent.
4. Ability to follow instructions and communicate clearly verbally.
5. Ability to develop professional relationships with clients, carers, and other professionals.
6. Ability to understand and record information clearly and accurately
7. Ability to contribute to the review of client care.
8. Ability to deal with a potentially difficult situation in the Day Service.
9. Ability to work on own initiative and as well as part of a team including professional voluntary work or a family setting.

### **EQUAL OPPORTUNITIES**

10. We expect our employees to be non-judgmental when working with vulnerable people and work colleagues.

### **EXPERIENCE**

11. Previous experience in a caring capacity including voluntary work or from your personal life.

### **KNOWLEDGE**

12. Certificate or training in Food Hygiene, First Aid, Moving and Handling .

### **SPECIAL REQUIREMENTS**

13. Able to work flexibly e.g. across client groups and unsociable hours as the job demands.
14. Ability to work within departmental guidelines, policies, and standards.

**Part of your induction programme will involve attending a five-day induction course.**